AGENDA SUN VALLEY AIR SERVICE BOARD MEETING

Hailey City Hall 115 Main Street South, Hailey, Idaho Wednesday, September 20, 2023 - 2:00 PM

Go To Meeting Info:

From your computer, tablet, or smartphone: https://meet.goto.com/CityofHaileyPZ

Via One-touch dial in by phone: tel:+15713173122,,506287589#

Dial in by phone: United States: +1 (571) 317-3122 Access Code: 506-287-589

CALL TO ORDER

ROLL CALL

PUBLIC COMMENT

REMARKS FROM THE CHAIR

REMARKS FROM THE BOARD

CONSENT AGENDA (action item). All items listed under the Consent Agenda will be approved in one motion without discussion unless any Board Member requests that the item be removed for individual discussion and possible action.

- 1. Approval of Sun Valley Air Service Board Meeting Minutes from July 19, 2023.
- 2. Receive and File Financials:
 - a. 1% Local Option Tax Report: June July, 2023 Months of Service.

EXECUTIVE SESSION, pursuant to Idaho Code §74-206(d) to consider records that are exempt from disclosure as provided in chapter 1, title 74, Idaho Code.

ACTIONS/DISCUSSIONS/PRESENTATIONS

- 3. Authorization for Payment of Bills on-hand through September 15, 2023 (action item).
- 4. Adoption of FY2024 Budget (action item).
- 5. Fly Sun Valley Alliance Air Service update and budget presentation.
- 6. Renewal of the Contract for Services between the Sun Valley Air Service Board and Fly Sun Valley Alliance for FY24 (action item).
- 7. Sun Valley Tourism Alliance update and budget presentation.
- 8. Renewal of the Contract for Services between the Sun Valley Air Service Board and Sun Valley Tourism Alliance for FY24 (action item).

ADJOURNMENT

SUN VALLEY AIR SERVICE BOARD MEETING MINUTES July 19, 2023 at 2:00 PM Sun Valley City Hall

CALL TO ORDER

Mayor Bradshaw called the meeting to order at 2:06 PM

Present: Neil Bradshaw – Mayor, City of Ketchum

Peter M. Hendricks – Mayor, City of Sun Valley

Martha Burke – Mayor, City of Hailey Muffy Davis – Blaine County Commissioner

Absent: None.

Staff: Jim Keating – City Administrator, City of Sun Valley

Lisa Horowitz- City Administrator, City of Hailey

Nancy Flannigan – City Clerk/Asst. to the City Administrator, City of Sun Valley Trent Donat – City Clerk & Business Manager, City of Ketchum (via Zoom)

PUBLIC COMMENT

None.

REMARKS FROM THE CHAIR

None.

REMARKS FROM THE BOARD

None.

CONSENT AGENDA

- 1. Approval of Air Service Board Minutes from May 10, 2023
- 2. Receive and File Financials:
 - a. 1% Local Option Tax Report: April May, 2023 Months of Service

Motion to approve the consent agenda, in toto.

RESULT: ADOPTED [UNANIMOUS]

MOVER: Martha Burke, Mayor of Hailey

SECONDER: Peter Hendricks, Mayor of Sun Valley

AYES: Bradshaw, Burke, Hendricks

ACTION/DISCUSSION/PRESENTATIONS

3. Authorization for payment of bills on-hand through July 14, 2023.

Motion to approve payment of bills on-hand through July 14, 2023.

RESULT: ADOPTED [UNANIMOUS]

MOVER: Martha Burke, Mayor of Hailey
SECONDER: Peter Hendricks, Mayor of Sun Valley

AYES: Bradshaw, Burke, Hendricks

4. Discussion on FY2023 Budget Amendment and FY2024 Budget.

The Board discussed the proposed FY2023 budget amendment and recommended it for approval. The FY2024 Budget will be approved at the next meeting.

Motion to approve the FY2023 Budget Amendment.

RESULT: ADOPTED [UNANIMOUS]

MOVER: Peter Hendricks, Mayor of Sun Valley
SECONDER: Martha Burke, Mayor of Hailey
AYES: Bradshaw, Burke, Hendricks

5. Fly Sun Valley Alliance air service update.

Executive Director Carol Waller gave a brief update. We had a strong winter and overall and bookings are looking good for the summer. She discussed the air service development initiatives and the local air marketing/community outreach.

6. Sun Valley Marketing Alliance update.

Executive Director Scott Fortner gave a brief update. The slow start to summer has in turn pushed back the arrival of the seasonal crowds. The booking pace for the rest of the summer is lagging to 2022. He then touched on the tourism indicators and provided some data.

ADJOURNMENT

Motion to adjourn.

RESULT: ADOPTED [UNANIMOUS]

MOVER: Martha Burke, Mayor of Hailey

SECONDER: Peter Hendricks, Mayor of Sun Valley

AYES: Bradshaw, Burke, Hendricks

| Meeting adjourned at 2:22 PM. | | |
|---|----------------------|--|
| | Neil Bradshaw, Chair | |
| | | |
| | | |
| Peter M. Hendricks, Secretary/Treasurer | | |

| MOS | | | | 1% LOT Contrib | ution | | i | xpenses | | 1 |
|-----------|----------|-------|------------|----------------|------------|--------------|---------------------|----------------------|---------------------|-----------------------|
| 1% LOT | 1% LOT | | | | | | Communities' Direct | SVASB Adminsitrative | | |
| Generated | Received | | Sun Valley | Ketchum | Hailey | TOTAL | Costs | Fees | Funds for Contracts | |
| | | | | - | | | | | | Ī |
| Oct-22 | Dec-22 | | 56,018.60 | 191,688.62 | 10,519.42 | 258,226.64 | (6,738.13) | (450.00) | 251,038.51 | |
| Nov-22 | Jan-23 | | 43,721.66 | 201,664.55 | 5,814.28 | 251,200.49 | (7,757.58) | (450.00) | 242,992.91 | |
| Dec-22 | Feb-23 | | 137,785.76 | 435,061.72 | 12,794.53 | 585,642.01 | (6,849.61) | (450.00) | 578,342.40 | |
| Jan-23 | Mar-23 | | 100,889.40 | 302,992.62 | 20,252.25 | 424,134.27 | (7,215.04) | (450.00) | 416,469.23 | |
| Feb-23 | Apr-23 | | 103,553.38 | 328,451.19 | 17,469.82 | 449,474.39 | (7,078.70) | (450.00) | 441,945.69 | corrections made belo |
| Mar-23 | May-23 | | 116,995.65 | 301,963.20 | 15,013.64 | 433,972.49 | (6,958.35) | (450.00) | 426,564.14 | |
| Apr-23 | Jun-23 | | 44,149.06 | 176,734.74 | 6,779.56 | 227,663.36 | (6,554.88) | (450.00) | 220,658.48 | |
| May-23 | Jul-23 | | 43,085.71 | 177,608.43 | 6,527.02 | 227,221.16 | (6,542.50) | (450.00) | 220,228.66 | corrections made belo |
| Jun-23 | Aug-23 | | 109,131.89 | 276,734.95 | 14,458.98 | 400,325.82 | (6,931.17) | (450.00) | 392,944.65 | |
| Jul-23 | Sep-23 | | 70,506.92 | 167,720.19 | 13,620.73 | 251,847.84 | (1,890.10) | (450.00) | 249,507.74 | |
| Aug-23 | Oct-23 | | - | - | - | - | - | - | - | |
| Sep-23 | Nov-23 | | - | - | - | - | - | - | - | |
| | | Total | 825,838.03 | 2,560,620.21 | 123,250.23 | 3,509,708.47 | (64,516.06) | (4,500.00) | 3,440,692.40 | 1 |

| Fly SV Alliance | | | | | | SVMA | | | | | | |
|-----------------|--------------------|------------------------|------------------------------|--------------------|-----------------|--------------------|--------|------------------------------|--------------------|-----------------|---------------------|-------|
| | | | FY2022 | Budget | 1,400,000 | | | FY2022 | Budget | 1,689,110 | | |
| | | | | Remaining | - | 0% | | | Remaining | 0 | 0% | |
| MOS 1% LOT | 1% LOT Received | Funds for Contracts | % of Available Funds Owed | Funds for Contract | Invoiced Amount | Paid | Check | % of Available Funds Owed | Funds for Contract | Invoiced Amount | Paid | Check |
| | | | | | | | | | | | | |
| Oct-22 | Dec-22 | 251,038.51 | 45% | 112,967.33 | | | | 55% | 138,071.18 | | | |
| Nov-22 | Jan-23 | 242,992.91 | 45% | 109,346.81 | 222,314.14 | 222,314.14 | 1175 | 55% | 133,646.10 | 271,717.28 | 271,717.28 | 1176 |
| Dec-22 | Feb-23 | 578,342.40 | 45% | 260,254.08 | | | | 55% | 318,088.32 | | | |
| Jan-23 | Mar-23 | 416,469.23 | 45% | 187,411.15 | 447,665.23 | 447,867.73 | 1178 | 55% | 229,058.08 | 547,146.40 | 547,393.90 | 1179 |
| Feb-23 | Apr-23 | 441,945.69 | 45% | 198,875.56 | | (202.50) | | 55% | 243,070.13 | | (247.50) | |
| Mar-23 | May-23 | 426,564.14 | 45% | 191,953.86 | 390,829.42 | 390,829.42 | 1181 | 55% | 234,610.28 | 477,680.41 | 477,680.41 | 1182 |
| Apr-23 | Jun-23 | 220,658.48 | 45% | 99,296.32 | | | | 55% | 121,362.16 | | | |
| May-23 | Jul-23 | 220,228.66 | 45% | 99,102.90 | 198,399.21 | 198,601.71 | 1185 | 55% | 121,125.76 | 242,487.92 | 242,487.92 | 1186 |
| Jun-23 | Aug-23 | 392,944.65 | 45% | 176,825.09 | | (202.50) | | 55% | 216,119.56 | | 0.00 | |
| Jul-23 | Sep-23 | 249,507.74 | 45% | 112,278.48 | 140,791.99 | Final Invoice budg | et met | 55% | 137,229.25 | 150,077.99 | Final Invoice budge | t met |
| Aug-23 | Oct-23 | 0.00 | 45% | - | | | | 55% | - | | | |
| Sep-23 | Nov-23 | 0.00 | 45% | - | | | | 55% | - | | | |
| | | Total | | 1,548,311.58 | 1,400,000.00 | 1,259,208.01 | | | 1,892,380.82 | 1,689,110.00 | 1,539,032.01 | |
| | | | budget overage | (148,311.58) | 1,400,000.00 | 140,791.99 | · | budget overage | (203,270.82) | 1,689,110.00 | 150,077.99 | |

| Cash Flow Stateme | nt | | |
|-------------------|--------------|----------------------|-------------------------------|
| US BANK #0186 | 405,616.37 | cash balance | 8/31/2023 |
| | (150,077.99) | SVMA | |
| | (140,791.99) | Fly Sv Alliance | |
| | - | | |
| | 178,238.81 | Sun Valley Revenue | payment has not been received |
| | 26,703.80 | Hailey Revenue | payment has not been received |
| | 290,516.37 | Ketchum Revenue | payment has not been received |
| | - | | |
| | - | | |
| | 610,205.36 | ending cash balance | |
| | | | |
| LGIP #3358 | 2,648,261.96 | LGIP Investment Bala | ance |
| | | | |

SUN VALLEY AIR SERVICE BOARD INVOICES TO BE PAID

Through: September 15, 2023

| Vendor | Date | Invoice # | Description | Amount |
|---------------------------------|-----------|--------------|--|------------|
| Fly Sun Valley Alliance | 6/30/2023 | 293 | 1% LOT - June 2023 collections (August services) | 140,791.99 |
| Sun Valley Tourism Alliance dba | | | | |
| Visit Sun Valley | 9/1/2023 | 1524 | 1% LOT - June 2023 collections (August services) | 150,077.99 |
| | | | 10/1/22 0/20/24 Boliou Veer Annual Bonouval (tatal | |
| ICRMP | 9/1/2023 | | 10/1/23 - 9/30/24 Policy Year Annual Renewal (total premium of \$1,939.00) | \$1,939.00 |
| ICKIVIP | 9/1/2023 | 15014-2024-1 | premum or \$1,939.00) | \$1,959.00 |
| | | | | |
| City of Ketchum | 8/22/2023 | 7102 | SVASB - U.S. PO Box reimbursement | 146.00 |
| | | | Total Invaisas to be noid: | 202 054 0 |

Total Invoices to be paid:

292,954.98

Fly Sun Valley Alliance Inc.

PO Box 6316 Ketchum, ID 83340

Invoice

| Date | Invoice # |
|-----------|-----------|
| 6/30/2023 | 293 |

| Bill To | | |
|--|---------|--|
| Cym Walley Air Corrige Doord | Bill To | |
| Attn: Shellie Gallagher & Jade Riley City of Ketchum | | |

| P.O. No. | Terms | Project |
|----------|----------------|---------|
| | Due on receipt | |

| Quantity | Description | | Rate | Amount |
|----------|--|-----|------------|--------------|
| | 1% LOT - June 2023 collections – August 2023 FSVA services | | 140,791.99 | 140,791.99 |
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| | • | ή τ | otal | \$140,791.99 |



FSVA CONTRACT SERVICES RENDERED TO SUN VALLEY AIR SERVICE BOARD AUGUST 2023

AIR SERVICE

AIR SERVICE DEVELOPMENT

- Reviewed/monitored/analyzed SUN weekly flight booking reports, monthly airline performance reports
- Ongoing research/analysis of seat, enplanements, load factors, fares for SUN and other markets
- Ongoing communication & meetings with airlines, M&H consultant, FMAA, customers, stakeholders
- Continued working with airlines on FY24 air service schedules/contracts winter focus
- Prepared materials for Air Service Board reports, invoices, other. Attended meetings as needed.
- Worked with VSV and other partners on air service marketing planning efforts
- Continued work on updating strategic plan for FY24-26

LOCAL AIR MARKETING/COMMUNITY OUTREACH

- Provided information via monthly FSVA Enews, social media channels, website
- Created/coordinated/executed ongoing FSVA/FMA joint local public outreach campaign
- Created/executed ongoing FSVA local marketing & PR for air service (print, digital)
- Attended regular meetings of FMAA board, VSV board, Blaine County Economic Business Group, and other community/stakeholder meetings
- Provided information regarding air service to inquiries from local and other travelers

RESEARCH/OTHER

- Implemented 2023 summer air passenger survey via SUN airport Wifi was set to begin in June but WIFI at airport has issues and cannot work with survey yet, so survey not online yet.
- Continued compiling/tracking relevant news and comparative data and information on air service

Sun Valley Tourism Alliance dba Visit Sun Valley

PO Box 4934 Ketchum, ID 83340 US 208-725-2104

jessica@visitsunvalley.com

www.visitsunvalley.com

Air Service Board PO Box 3801 Ketchum, ID 83340

Invoice



| INVOICE # | DATE | TOTAL DUE | DUE DATE | TERMS | ENCLOSED |
|-----------|------------|--------------|------------|--------|----------|
| 1524 | 09/01/2023 | \$150,077.99 | 09/16/2023 | Net 15 | |

| ACTIVITY | QTY | RATE | AMOUNT |
|--|-----|------------|------------|
| Air Service Board Air Service Board Contract - Add'l 1% LOT for Direct Air Service Marketing Generated June 23' - Collected Aug 23 | 1 | 150,077.99 | 150,077.99 |

BALANCE DUE

\$150,077.99



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Sun Valley Air Service Board

Executive Summary

The waiting game for summer to fully arrive was a long one and just when things get good, we're starring down August eclipsing. Visitation followed the trends of the variable weather. June was relatively soft and July came around with a comfortable carrying capacity. Air enplanements were strong, hotel bookings caught up to reasonable occupancy levels, and the event attendances were robust. From our perspective, town is feeling like it hit a sweet spot, not too crazy and no crickets chirping.

As we look at August and September, air bookings continue to perform well while the lodging bookings lag. If smoke from wildfires stays at bay, we have faith that the hotels will fill in. The fall season is tracking behind last year but maintains the similar trajectories that we've seen over the summer.

Our summer advertising efforts have wrapped, and we are transitioning to fall. Overall, the campaigns performed well enough to build awareness, drive website traffic, and convert lodging and airline bookings. We did not do anything ground-breaking this season but were sure to keep our foot on the gas.

For fall, radio, video, digital display, and public relations will be our media anchors. These are slated to start ramping up in the next week.

With cashflow and budget concerns mounting due to the ASB funding conversations, we have paused our creative concept with Two Things. The extensive costs to carry on are not burdens that we are in a position to shoulder. When a clearer picture of the funding is established, we will re-evaluate our partnership with Two Things.

While we do not have a fully baked winter plan from Two Things, we are excited to share the new Tourism Indicators Dashboard that they developed with you all. Additionally, we had our Q2 advisory session with Two Things and were given a foundational brief to assist us in building out a winter strategy. The top line elements have us narrowing our targeting on two personas and in one to two destination markets.

For winter, we plan on carrying on a similar look and feel from the past campaigns. We will continue or partnership with Bridge Communications to help develop ad creative and execute on the digital display side of things. We will be dropping Backbone due to their minimum fee structure and look to bring our partnership procurements internal. While we won't have the same level of campaign reporting that came from Backbone, we are confident that we can still have a successful winter plan.

The dog days are nearly over. Embrace it while you can.



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Tourism Indicators

Lodging Occupancy

| 2022 | | 2023 | | % Change |
|-----------|--------|-----------|-----|----------|
| January | 46.49% | January | 53% | 30% |
| February | 61.27% | February | 66% | 8% |
| March | 53.74% | March | 53% | -1% |
| April | 23.05% | April | 25% | 9% |
| May | 26.16% | May | 24% | -10% |
| June | 52.04% | June | 50% | -5% |
| July | 66.22% | July | | |
| August | 59.00% | August | | |
| September | 51.92% | September | | |
| October | 40.39% | October | | |
| November | 23.53% | November | | |
| December | 39.47% | December | | |

Lodging ADR

| 2022 | | 2023 | | % Change |
|-----------|-------|-----------|----------|----------|
| January | \$306 | January | \$325.92 | 7% |
| February | \$357 | February | \$381.35 | 7% |
| March | \$320 | March | \$327.47 | 2% |
| April | \$193 | April | \$205.42 | 6% |
| May | \$187 | May | \$186.09 | 0% |
| June | \$307 | June | \$313.65 | 2% |
| July | \$425 | July | | |
| August | \$36 | August | | |
| September | \$294 | September | | |
| October | \$228 | October | | |
| November | \$195 | November | | |
| December | \$457 | December | | |



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Organic Web Sessions

| 2022 | | 2023 | | % Change |
|-----------|--------|-----------|--------|----------|
| January | 32,937 | January | 37,066 | 13% |
| February | 31,187 | February | 31,952 | 2% |
| March | 28,060 | March | 29,473 | 5% |
| April | 19,164 | April | 17,406 | -9% |
| May | 21,098 | May | 19,671 | -9% |
| June | 32,735 | June | 31,592 | -3% |
| July | 45,950 | July | 46,244 | 1% |
| August | 45,503 | August | | |
| September | 23,712 | September | | |
| October | 20,236 | October | | |
| November | 23,429 | November | | |
| December | 34,628 | December | | |

Average Organic Web Session Duration

| 2022 | | 2023 | | % Change |
|-----------|------|-----------|------|----------|
| January | 1:28 | January | 1:29 | 1% |
| February | 1:36 | February | 1:29 | -7% |
| March | 1:35 | March | 1:25 | -11% |
| April | 1:28 | April | 1:36 | 9% |
| May | 1:36 | May | 1:48 | 6% |
| June | 1:46 | June | 1:46 | 0% |
| July | 1:37 | July | 1:38 | 1% |
| August | 1:11 | August | | |
| September | 1:28 | September | | |
| October | 1:24 | October | | |
| November | 1:33 | November | | |
| December | 1:25 | December | | |



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Facebook Followers

| 2022 | | % Change Month over Month | 2023 | | % Change M.O.M. |
|-----------|--------|---------------------------|-----------|--------|-----------------|
| January | 11,260 | 4% | January | 11,437 | 1% |
| February | 10,865 | -4% | February | 11,358 | -1% |
| March | 10,837 | 0% | March | 11,351 | 0% |
| April | 10,874 | 0% | April | 11,364 | 0% |
| May | 11,269 | 4% | May | 11,322 | 0% |
| June | 10,981 | -3% | June | 11,327 | 0% |
| July | 11,324 | 3% | July | 11,333 | 0% |
| August | 11,346 | 0% | August | | |
| September | 11,233 | -1% | September | | |
| October | 11,418 | 2% | October | | |
| November | 11,302 | -1% | November | | |
| December | 11,306 | 0% | December | | |

Instagram Fans

| 2022 | | 2023 | | % Change |
|-----------|--------|-----------|--------|----------|
| January | 20,300 | January | 21,000 | 0% |
| February | 20,500 | February | 21,000 | 0% |
| March | 20,600 | March | 21,000 | 0% |
| April | 20,700 | April | 21,000 | 0% |
| May | 20,600 | May | 20,900 | 0% |
| June | 20,600 | June | 21,000 | 0% |
| July | 20,600 | July | 21,057 | 0% |
| August | 20,600 | August | | |
| September | 20,600 | September | | |
| October | 20,500 | October | | |
| November | 20,700 | November | | |
| December | 21,000 | December | | |



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Enplanements

| 2022 | | 2023 | | % Change M.O.M. | Running total % Change |
|-----------|--------|-----------|--------|-----------------|---------------------------|
| January | 11,945 | January | 12,060 | 35% | 15% |
| February | 11,483 | February | 12,242 | 2% | 22% |
| March | 12,396 | March | 13,533 | 11% | 18% |
| April | 2,658 | April | 6,235 | -54% | 19% |
| May | 2,030 | May | 7,808 | -14% | 22% |
| June | 8,090 | June | 8,225 | 53% | 23% |
| July | 12,312 | July | | | |
| August | 12,428 | August | | | |
| September | 8,706 | September | | | |
| October | 6,385 | October | | | |
| November | 5,159 | November | | | |
| December | 8,901 | December | | | |

^{*}Note: Friedman Memorial airport was closed for a significant amount of time in May.

General Aviation

| 2022 | | 2023 | % Change |
|-----------|-------|-------|----------|
| January | 2,250 | 1,986 | -12% |
| February | 2,362 | 2,237 | -5% |
| March | 2,376 | 1,971 | -17% |
| April | 748 | 1,551 | 107% |
| May | 779 | 1,437 | 84% |
| June | 2,580 | 2,193 | -15% |
| July | 3,965 | | |
| August | 3,286 | | |
| September | 2,408 | | |
| October | 2,236 | | |
| November | 1,370 | | |
| December | 1,851 | | |



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Social Media

The social media realm is an ever-evolving creature, and we are doing our best to stay up on the latest trends. Day to day activities include posting inspirational, in-the-moment content, fielding incoming questions, crafting blogs, and managing our weekly newsletter.

As the State of Idaho and many other states have chosen banned TikTok on company issued devices, we have stepped away from any paid promotions on the platform. We will continue to maintain our current audience and organically post as necessary.

Touchpoints

- Continual content building and distribution of Visit Sun Valley Facebook page & Instagram account
- Internally composed, updated/edited and distributed a variety of blog pieces including:
 - o 24hrs with a Local: Amy Mattias
 - o What We're Made Of: Reflex Ski Poles
 - o What We're Made Of: Waterworks Lamson
 - o 24hrs with a Local: Designer/Builder/Sculptor Wes Walsworth
 - o Not to Miss Arts & Culture Events This Summer
 - o What We're Made Of Decked
 - o 4th of July Week in Sun Valley 2023
 - o Visit Sun Valley, Sustainably

Looking forward:

- Pushing out more blogs to encourage and shape summer travel including, Visit Sun Valley Sustainably, How to make Sun Valley your Dirtbag Paradise this Summer, and The Unexpected side of Sun Valley (10 things you haven't tried)
- Partnering with events on Facebook
- Increasing posting on the Stay Sunny Instagram to connect with new visitors

SM

Continues to be a big part of our Education and information and Visitor Management tactics.

Promotions

Summer has just about wrapped. We kept the majority of our advertising efforts at a high-level awareness play driving nonstop flights.

Summer Outlets Include:

- Orgury (video)
- The Trade Desk (video)
- Precise TV (video)
- YouTube (video)
- Google PMAX (all assets)
- o Google Display (display)
- Google Discover (all assets)
- Flight Aware (display)
- Matador Network (partnership) Do the Mountains Differently in Sun Valley, Idaho

PR

We are actively pursuing HARO leads and have pitched the following stories:

VISIT SUN VALLEY

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- Well + Good / Amelia McBride | E-intro on Sun Valley and info on Cassie Abel (Wild Rye) and Rebecca Rusch (Rebecca's Private Idaho)
- Bloomberg Pursuits / Mark Ellwood | Human interest story / <u>travel advice</u> pitch focused on Luis Alberto Lecanda (Silicon Valley Engineer Turned Sun Valley Nordic Skier)
- Matador Network / Suzie Dundas | Unique Stays / a low-key stay at Galena Lodge
- NYT List | Visit Here: The small-town Idaho library preserving Hemingway's legacy
- Sunset Magazine / Krista Simmons | <u>Insider guide</u> / Cassie Abel or Brett Stevenson for a Sun Valley Insider Guide profile
- Travel + Leisure / Becca Blond | pitched four Wild Rye basics for an article on best outdoor clothes for an African safari (included messaging about Sun Valley-based business and Cassie's outdoor industry cred)
- TravelPulse / Mia Taylor | pitched Sun Valley hotel offers for story on summer travel deals.

We have pushed lodging specials from the local entities to the regional media to see if we can pick-up any coverage there.

We have partnered with the local lodging properties to host a variety of journalists including:

- Limelight Hotel | Dark Skies + Sun Valley Media FAM | Two great articles have come out as a result of this mission.
- Sun Valley Resort | Departures

Our messaging with publications seeks to explore the broader stories and activities found in the area.

Sun Valley Mentions & Features

- Trending Northwest | 7 Businesses to Watch Coming Out of Sun Valley, Idaho
- Boise State Radio | New Museum Explores Idaho History
- Family Vacationalist | Three Days in Sun Valley, Idaho Summer Edition
- 7x7 | Warm Weekends in Sun Valley Mean Mountaintop Yoga + Wildflower Hikes
- Family Travel Forum | Fall for Sheep at Trailing of the Sheep Festival
- Viator | 9 of the Best Year-Round Mountain Destinations in the US
- Insider | The Best Vacation Destination to Visit in Every State for a Greener Local Getaway
- Haverhill | Best Cities for a Luxury Weekend Getaway, Based on Your Birthstone
- Vogue | The Surprising Joys of a Ski Resort in Summer
- Travel Pulse | 20 Hot Hotel Deals for Summer Travel
- Outside Online | These 10 Places Have the Darkest Skies in the U.S. for Stargazing
- Cowboys & Indians | Step Into the West Top 30 Destinations of the American West
- Financial Times | Demi Moore's Guide to Sun Valley
- Powder | Look: Ski Resort Detonates Explosives To Build Continent's Longest Lift

Visitor Information, Education, and Management

Stay Sunny

The Stay Sunny messaging and assets continue to be a part of our daily conversations, especially during the peak travel time. We have several winter items that we have or are currently reworking including buffs, ski straps, "4 of the Good Ones" beer partnership with Warfield, collapsible water bottles, bike bells and Friendchip partners.



visit sun valley | 160 sun valley rd, ketchum, id 83340 | 208.725.2101

Kendall worked with the BCRD and Wild Rye to give out bike bells during the Bike to Work/School day.

We once again contributed custom golf balls and pencils to the Ketchum Wide Open.

Paul from the Visitor Center has been handing out tote bags weekly at the Farmer's Market in Ketchum.

We continue to offer the following assets this summer:

- The Friend Chip
- Collapsible water bottles
- Bike Bells
- The Patience Pamphlet
- Stay Sunny stickers, and patches
- Bus wraps
- Coasters, coffee sleeves & napkins

Visitor Center

June and July in-person interactions with our Visitor Center team was down slightly due to the late start to summer or perhaps more people are planning ahead of time and don't need as much information while already here.

- Frequently Asked Questions:
 - Hiking & biking trails
 - o Campgrounds
 - o Hot springs
 - Farmers Market
 - Galena & Redfish Lake
 - o Dark Sky
 - o Things to do
- Hours of Operation are 9am 5pm daily.
- Visitors Stats:
 - o June
 - 1174 visitors vs 1541 in 2022 = 24%
 - 252 Inbound calls vs 236 in 2022 = 7%
 - 30 email/chat conversations vs 58 in 2022 = 36%
 - July
 - 1406 visitors vs 1531 in 2022 = 8%
 - 245 Inbound calls vs 167 in 2022 = 47%
 - 36 email/chat conversations vs 53 in 2022 = 48%
- Attended Meetings
 - Lodging Association Meeting bi-weekly
 - 'Long Term Recovery Committee' Meetings
 - Fly Sun Valley Alliance Board Meetings bi-monthly
 - Air Service Board Meetings bi-monthly
 - DestiMetrics DMO Roundtables monthly
 - VSV Advisory Committee meeting bi-monthly
 - o Outdoor Recreation Group summer & winter season
 - Sun Valley Economic Development Board meeting bi-monthly
 - o Idaho Travel Council meeting



Member Billing Contact:

Nancy Flannigan Sun Valley Air Service Board PO Box 416 Sun Valley, ID 83353 Invoice Date: 9/1/2023

Invoice Number: 15014 - 2024 - 1
Policy Period: 10-1-23 to 9-30-24
Policy Number: 43A15014100123

Insurance Billing

DESCRIPTION

10/1/2023 - 9/30/2024 Policy Year Annual Premium: \$1,939.00

Minimum Due 10/15/2023: \$969.50 Balance Due 4/15/2024: \$969.50

For proper application, please do not combine other payments with your premium remittance.

Please Detach and Submit with Payment



Member:

Sun Valley Air Service Board PO Box 416 Sun Valley, ID 83353

Make Checks Payable to:

ICRMP PO Box 15116 Boise, ID 83715

| Invoice Date: | 9/1/2023 |
|-----------------|------------------|
| Invoice Number: | 15014 - 2024 - 1 |
| Due Date: | 10/15/2023 |
| Minimum Due: | \$969.50 |
| Amount Paid: | |

Write Amount Paid Here



CITY OF KETCHUM

P.O. Box 2315 Ketchum ID 83340 Phone: (208) 726-3841 Fax: (208) 727-5070

INVOICE

| Date | Number | Page |
|------------|--------|------|
| 08/22/2023 | 7102 | 1 |

Bill To: SUN VALLEY AIR SERVICE BOARD

PO BOX 3801

KETCHUM ID 83340

Customer No. 438

Project:

Terms: Due Upon Receipt

Invoice Due Date: 08/22/2023

| Quantity | Description | Unit Price | Net Amount |
|--------------|--|-------------|------------|
| 1 | US POSTAL PO BOX 3801 REIMBURSEMENT | 146.00 | 146.00 |
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| L | Please remit payment via: | Amount | 146.00 |
| nπps://www.k | etchumidaho.org/administration/page/online-payments OR City of Ketchum PO Box 2315 Ketchum, ID 83340 | Balance Due | 146.00 |



KETCHUM 151 4TH ST W KETCHUM, ID 83340-9400 (800) 275-8777

8/22/2023

09:40 AM

roduct

Qty Unit Price Price

\$146.00

lox Renewal

ZIP Code™: 83340

Box #: 3801 Rental Start Date: 09/01/2023

Next Renewal Date: 08/31/2024 Customer Name: SANDRA CADY

arand Total:

\$146.00 \$146.00

Credit Card Remit

Card Name: VISA Account #: XXXXXXXXXXXXX9749

Approval #: 052191

Transaction #: 267 AID: A000000000101010

AL: VISA CREDIT PIN: Not Required

Chip

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Thank you for your business.

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or call 1-800-410-7420.

FN: 154775-0340

eceipt #: 840-59900510-5-5378786-1

erk: 09



UNITED STATES NO POSTAGE NECESSARY IF MAILED NTE

> KETCHUM ID 83340 151 4TH ST W

PO BOX FEE PAYMENT **POSTMASTER**

Post Office

Address Here

POSTAGE WILL BE PAID BY ADDRESSEE

BUSINESS REPLY MAIL FIRST-CLASS MAIL PERMIT NO. 99998

If Undeliverable as Addressed, Return to Local Postmaster NNITED STATES
POSTAL SERVICE





Your PO Box fee is due by the LAST DAY OF THIS MONTH.

within 10 days after the due date, a late payment charge will apply. You may make payment by any of the convenient options noted on the inside top portion of this envelope. Your PO Box will be closed if the fee is not paid by the due date. If the fee is not paid

suspended until all associated charges are paid your check, or if payment is not received by the due date, your PO Box service will be Box #3801 Make checks or money orders payable to "U.S. Postal Service." If the bank returns

Please disregard this notice if payment has been made.

Amount

Semiannual

Annual

6 Months: \$73.00 12 Months: \$146.00 SUN VALLEY AIR SERVICE BOARD

83340

Due Date: 08/31/2023

Thank you.

Post Office Box Service Fee Due

Dear Customer:

You may make payment by any of the following convenient options:

- By credit card at www.usps.com/poboxes. While online, you can sign up for automatic renewals and avoid late payment charges
- By debit or credit card at an Automated Postal Center® (APC®) in select Post Offices™.
- By check or money order through the mail, using this envelope. Do not send cash by mail. Make your check or order. You will receive a receipt in your PO Box. money order payable to "U.S. Postal Service." Please write your PO Box number on the check or money
- By cash, check, money order, or debit or credit card at a Post Office retail counter.

Thank you.

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*Relevant information is your physical address, telephone number, e-mail address, or PO Box use

below — but please leave blank any item that has not changed Post Office Box Service. If any information on your application has changed, please provide updated information PO Box customers are required to promptly update any changes to the original PS Form 1093, Application for

| Name | PO Box Number |
|--------------------------------------|---------------|
| Physical Address | |
| City, State, ZIP Code TM | |
| Telephone Number (include area code) | |
| E-mail Address | |

Change to PO Box Use:

Business Use

Residential Use



P.O. Box Service Fee Notice KETCHUM

151 4TH ST W, KETCHUM, ID 83340

(208) 726-5161

SUN VALLEY AIR SERVICE BOARD PO BOX 3801 KETCHUM, ID 83340 Date of Notice: 08/21/2023

Box# 3801

6 Months: \$73.00 12 Months: \$146.00 Due Date: 08/31/2023

Dear SUN VALLEY AIR SERVICE BOARD:

This is a friendly reminder that your Post Office Box or Caller Service renewal fee is due. If you have already paid this fee, please disregard this notice and thank you for your continued business with the United States Postal Service. If you have not yet submitted your payment, please do so now.

At your location, at least one of the following Additional Services is available: *Street Addressing* (allows online ordering and delivery by private carrier) and *Signature on File* (easy pickup for some signature required items).

There is **no** extra charge for these Additional Services. Visit your Post Office to sign up for these services today! These services however, do not apply to Caller Service and Group E Box customers.

For your convenience, you can sign up at www.usps.com/poboxes and renew or manage your PO Box online. Use your credit card to make a one-time payment or sign up for automatic payments so you never miss a due date. You can also renew your PO Box at any of more than 2,900 self-service kiosks located at select Post Offices nationwide. Go to www.usps.com/locator/welcome.htm to look for a kiosk location near you.

As always, payments can be made at the Post Office or mailed to the attention of the Postmaster at the address indicated above. Please make checks or money orders payable to the US Postal Service and include your PO Box number and ZIP Code. If paying by mail, a receipt will be delivered to your PO Box.

Note: Caller Service may only be paid in Enterprise PO Box Online (EPOBOL). (Enroll at https://postalpro.usps.com/EPS under the "Quick Links" section). Please be sure to include this notice with your remittance. Caller Service receipts will be provided through the EPOBOL Application.

If your payment is not received by the due date, access to your PO Box will be blocked and caller services will be limited. If we have not received your payment by the 10th day after the due date, your PO Box service will be terminated, incoming mail will be returned to the sender, and, in addition to any unpaid monthly PO Box fees, you will be charged a handling fee to reopen your box. To avoid this inconvenience, we encourage you to renew on time.

As a reminder, your account information must be current. If your physical address or other pertinent information has changed since you applied for your PO Box, please ask a Sales and Service Associate at your Post Office to update the filed copy of your PS Form 1093-C, Application for Post Office Box Service.

To update your information for Caller Service, you can ask a Sales and Service Associate to update the PS Form 1093-C, *Application for Caller Service* .

You are a valued customer and we appreciate your business. Thank you!

POSTMASTER, KETCHUM

SUN VALLEY AIR SERVICE BOARD FY 2023 AMENDED BUDGET FY 2024 DRAFT BUDGET

| | | | J | ULY MOS | | note July MOS .5* | % | | |
|--|---------------------|---------------|--------------|-----------|-------------|-------------------|-----------|--------------|--------------|
| | | AUDITED | AUDITED | YTD | ADOPTED | AMENDED | PROPOSED | | |
| | | FY 2021 | FY 2022 | FY 2023 | FY 2023 | FY 2023 | FY 2024 | +/- | % CHANGE |
| | | ACTUAL | ACTUAL | ACTUAL | BUDGET | BUDGET | BUDGET | FY 2023/2024 | FY 2023/2024 |
| REVENUES | | | | | | | | | |
| CITY OF HAILEY % LOCAL OPTION TAX | 01-3100-1000 | 134,238 | 157,157 | 115,961 | 368,750 | 147,753 | 146,392 | (1,361) | -0.9% |
| CITY OF KETCHUM % LOCAL OPTION TAX | 01-3100-2000 | 3,307,358 | 3,104,900 | 2,362,495 | 2,000,000 | 2,362,500 | 1,316,595 | (1,045,905) | -44.3% |
| CITY OF SUN VALLEY % LOCAL OPTION TAX | 01-3100-3000 | 847,745 | 1,082,612 | 818,838 | 725,000 | 1,178,058 | 534,459 | (643,599) | -54.6% |
| INTEREST EARNINGS | 01-3700-1000 | 568 | 5,694 | 87,246 | 1,300 | 50,000 | 10,000 | (40,000) | -80.0% |
| FUND BALANCE APPLIED | 01-3800-9000 | - | - | - | - | - | | - | 0.0% |
| | | | | | | | | | |
| TOTAL REVENUE | | 4,289,909 | 4,350,364 | 3,384,541 | 3,095,050 | 3,738,311 | 2,007,446 | (1,730,865) | 0.0% |
| | | | | | | | | | |
| EXPENDITURES | | | | | | | | | |
| CONTRACTS FOR SERVICES | 01-4190-4200 | 2,129,000 | 2,805,075 | 2,808,760 | 3,089,110 | 3,089,110 | 2,001,506 | (1,087,604) | -35.2% |
| OFFICE SUPPLIES/POSTAGE | 01-4190-3100 | 148 | 222 | - | 354 | 354 | 354 | - | 0.0% |
| ADVERTISING/PUBLIC NOTICES/WEBSITE | 01-4190-4400 | 240 | 315 | - | 600 | 600 | 600 | - | 0.0% |
| AUDIT | 01-4190-4000 | 1,100 | 1,300 | 1,300 | 1,500 | 1,500 | 1,500 | - | 0.0% |
| ATTORNEY FEES | 01-4190-4100 | 273 | 744 | 420 | 1,800 | 1,800 | 1,800 | - | 0.0% |
| INSURANCE | 01-4190-4600 | 1,342 | - | 1,686 | 1,686 | 1,686 | 1,686 | - | 0.0% |
| TRANSFER TO FUND BALANCE | 01-4190-8800 | - | - | - | - | - | - | - | 0.0% |
| | | | | | | | | | |
| TOTAL EXPENDITURES | | 2,132,103 | 2,807,656 | 2,812,166 | 3,095,050 | 3,095,050 | 2,007,446 | (1,087,604) | -35.1% |
| | | | | | | | | | |
| BEGINNING FUND BALANCE | | 194,175 | 1,445,880 | 2,988,588 | | | | | |
| FISCAL YEAR BALANCE CARRY OVER | | 1,445,880 | 1,542,708 | 572,375 | not audited | | | | |
| AUDITED FUND BALANCE | | | 2,988,588 | | | | | | |
| RESERVES FOR UNEXPECTED EXPENDITURES | | | (50,000) | (50,000) | | | | | |
| TOTAL FUND BALANCE less reserve | | | 2,938,588 | 3,510,963 | | | | | |
| | | | Ameneded Fun | d Balance | | | | | |
| | | | | | | | | | |
| Contract Amount for Fly Sun Valley Allia | nce - Contract Expe | nse Budget fo | r a maximur | n of | 40% | 800,602 | | | |
| | | | | | | | | | |

60% 1,200,904

Contract Amount for Sun Valley Marketing Alliance - Contract Expense Budget for a maximum of

9/14/2023

FSVA UPDATE & FY24 BUDGET REQUEST

FOR SUN VALLEY AIR SERVICE BOARD September 20, 2023



GOOD AIR SERVICE is IMPORTANT



LOCALS



BUSINESS



TOURISM

FSVA SUN AIR PROGRAM – KEY ACCOMPLISHMENTS 2014 - 2023

NEW FLIGHTS – NEW AIRCRAFT

6 NONSTOP ROUTES

New United flights

DEN, SFO, ORD, LAX

Regional jets

All SUN airlines now use RJs



EXPANDED FLIGHTS – YEAR-ROUND & SEASONAL

DEN & SEA: now year round

SLC: 2-3x daily year round

LAX, SFO: now winter/summer/fall

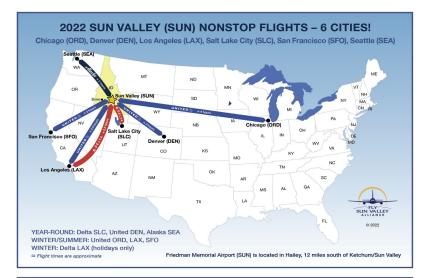
ORD: now winter & summer



MORE SEATS – IMPROVED FLIGHT RELIABILITY

More seats and passengers

Improved winter flight reliability – now 97%





2023/24 CHALLENGES & STRATEGIC GOALS

CURRENT CHALLENGES

Airline industry: higher costs, labor shortage

- ❖ More competition for routes, maintaining air service is challenging
- Regional jet service still not up to pre-pandemic levels pilot shortages

Travel Patterns: more international, less business

- ❖ More demand for international travel impacting domestic markets
- Business travel demand still below pre-pandemic levels

FSVA STRATEGIC GOALS

- Maintain core nonstop flight routes
- Increase flight frequency, esp winter-fall-spring
 Improve year-round convenience for local residents & visitors
- Increase awareness of SUN air service options to local residents



2023-24 SUN AIR SERVICE GOALS - SUMMARY

YEAR-ROUND SERVICE

• SLC: 2-3x daily

• DEN: 1-2x daily

SEA: 1-2x daily winter/summer; 2x weekly spring/fall

WINTER

- Increase ORD to daily
- Increase DEN to 2x daily
- Increase SLC to 3x daily, as feasible
- Increase SFO, LAX 1x daily, 2x daily weekends

SUMMER/FALL

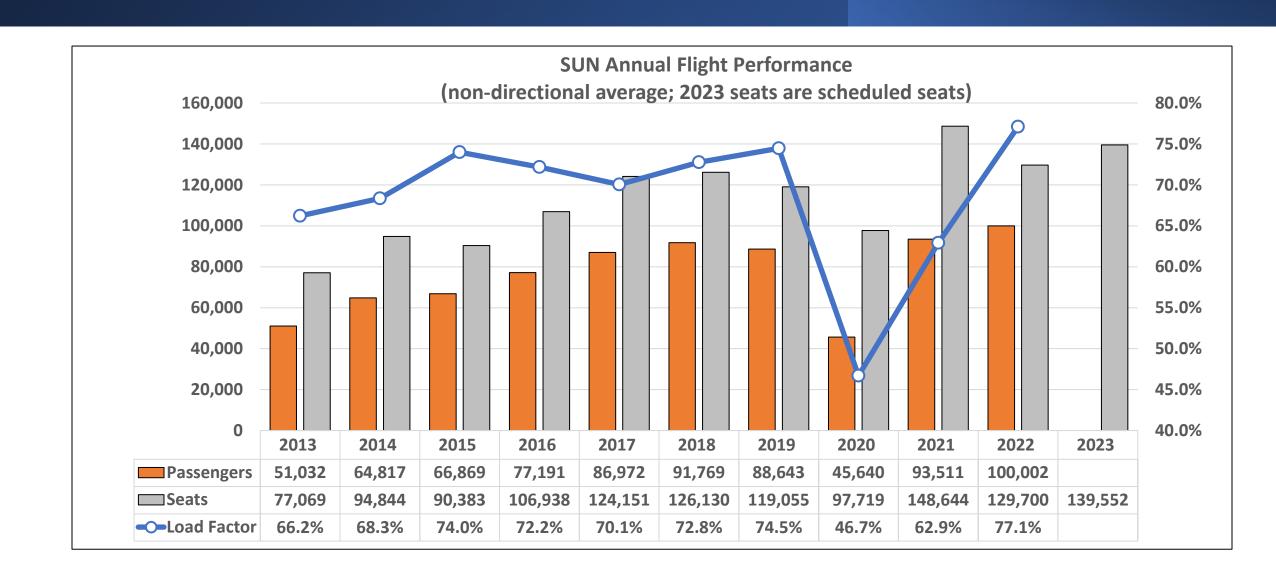
- Maintain summer daily flights on all nonstop routes
- Increase ORD frequency to daily in summer
- Increase LAX, SFO, SEA frequency in fall







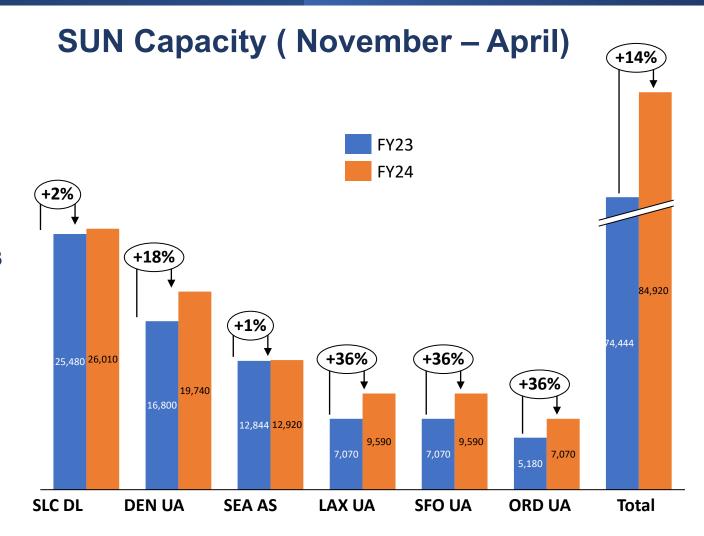
SUN ANNUAL FLIGHT PERFORMANCE



SUN WINTER 2023/24 – # SEATS BY ROUTE

Key flight frequency changes:

- ✓ **DEN:** 2 flights daily Dec 14 March 30
- ✓ **SEA:** 2+ additional flights/week Jan 8 March 13
- ✓ ORD: 1 flight daily Dec 14 March 30
- ✓ LAX: 1 flight daily Dec 14 March 30, 2x daily weekends
- ✓ **SFO:** 1 flight daily Dec 14 March 30, 2x daily weekends



THE COMPETITION – OTHER RESORT AIR SERVICE

■ FY24

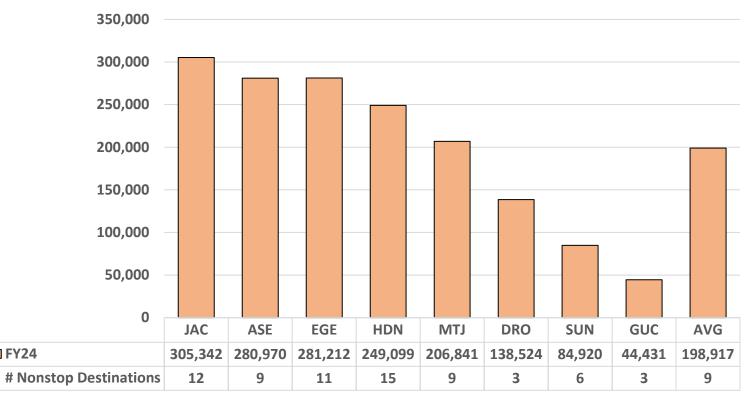
We have made great progress, but stiff competition remains

(changes in capacity from last winter season)

| | JAC: Jackson Hole | 3% | |
|---|-----------------------------|-----|--|
| • | JAC. Jackson Hole | 3% | |
| • | ASE: Aspen | 4% | |
| • | EGE: Vail | 17% | |
| • | HDN: Steamboat Springs | 12% | |
| • | MTJ: Montrose/Telluride | -5% | |
| • | DRO: Durango/Purgatory | 5% | |
| • | SUN: Sun Valley | 14% | |
| • | GUC: Gunnison/Crested Butte | 2% | |

Mountain Resort Comparisons – Air Seat Capacity

(November-April as of September 16, 2023)

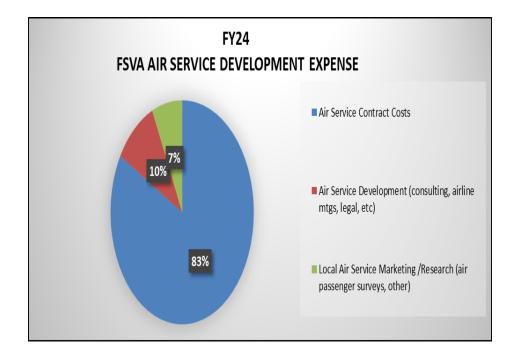


FY 24 BUDGET REQUEST - FSVA

SVASB FY24 Budget - Contracts for Service: \$2,001,506

FSVA Contract \$ 800,602 VSV Contract \$1,200,904

| FSVA INCOME | | |
|---|----|-----------|
| .5% LOT Revenues/SVASB Contract for Services* | \$ | 800,602 |
| Interest on LOT reserves | \$ | 80,000 |
| TOTAL INCOME | \$ | 880,602 |
| *Contract for Services with Sun Valley Air Service Board | | |
| FSVA AIR SERVICE DEVELOPMENT EXPENSE | | |
| Air Service MRG Contract Costs (net FSVA projected cost) | \$ | 727,100 |
| Air Service Development (consulting, airline mtgs, legal, etc) | \$ | 85,000 |
| Local Air Service Marketing /Research (air passenger surveys, other) | \$ | 60,000 |
| TOTAL EXPENSE | \$ | 872,100 |
| Contingency | \$ | 8,502 |
| LOT RESERVE SUMMARY | | |
| FY22 FSVA LOT Reserves | \$ | 2,923,444 |
| Reserves needed: | | |
| To cover LOC as required by airline contracts (a portion of current reserves are restricted) | | |
| To cover higher than budgeted Air Service Contract costs due to uncertain economic | | |
| environment/industry costs (budgeted MRG costs are significantly less than total MRG Cap liability) | | |
| To support potential new/expanded service in future years | | |



AIR SERVICE IS AN IMPORTANT INVESTMENT

FOR OUR COMMUNITY - OUR QUALITY OF LIFE - OUR ECONOMY

FLY SUN VALLEY ALLIANCE STRATEGIC AIR SERVICE PARTNERS























Plus.....
The Wood River Valley Community
Over 100 Local Businesses

THANK YOU - QUESTIONS?





SUN VALLEY AIR SERVICE BOARD

CONTRACT FOR SERVICES BETWEEN THE SUN VALLEY AIR SERVICE BOARD AND FLY SUN VALLEY ALLIANCE

| THIS CONT | TRACT FOR SERVICES, (hereinafter referred to as "Contract") made and entered into |
|-------------------------|--|
| this day of | , 2024, by and between the Sun Valley Air Service Board, an Idaho Joint |
| Powers Authority | (hereinafter referred to as the "ASB") and the Fly Sun Valley Alliance, Inc., an Idaho |
| nonprofit corpora | tion with an IRS 501 (c) (6) designation, (hereinafter referred to as "FSVA"). |

RECITALS

- 1. The ASB is a duly organized and existing Joint Powers Authority organized as a separate legal entity under Idaho Code §§ 67- 2328 et seq. The ASB is made up of the following entities (hereinafter referred to as "Component Members"):
- a. The City of Sun Valley, Idaho
- b. The City of Ketchum, Idaho
- c. The City of Hailey, Idaho
- d. Blaine County, Idaho [non-voting]
- 2. FSVA is an Idaho non-profit corporation with an IRC 501(c)(6) designation engaged in the business of commercial air service development for the Sun Valley, Idaho area.
- 3. Pursuant to Idaho Code §§ 67-2328, 50-301 and 50-302, the ASB is empowered to enter into contracts and take such steps as are reasonably necessary to maintain the peace, good government and welfare of the Component Members and their trade, commerce and industry. Accordingly, the ASB has the power as conferred by the State of Idaho, to provide directly for certain promotional activities to enhance the trade, commerce, industry, and economic well-being of the Component Members.
- 4. Ordinances have been adopted by certain Component Members (except Blaine County) for the purposes of a) maintaining and increasing commercial air service to Friedman Memorial Airport through the use of Minimum Revenue Guarantees ("MRG's") or other inducements to providers; b) promoting and marketing the existing service and any future service to increase passengers; c) for all ancillary costs which are associated with the ongoing effort to maintain and increase commercial air service, including reasonable program management costs and busing due to flight diversion(s); and d) direct costs to collect and enforce the tax, including administrative and legal fees,

SUN VALLEY AIR SERVICE BOARD

- 5. The primary reason for the ASB to enter this Contract is to effectuate the purposes of the local option taxes and Component Member ordinances.
- 6. FSVA's mission is to retain, develop and improve air service to the airport (SUN) in Blaine County.
- 8. It is the intention of the ASB to contract with FSVA to provide such services for consideration as hereinafter provided, subject to the tracking and reporting requirements described herein.
- 9. FSVA desires to enter into a contract with the ASB to retain, develop and improve air service as hereinafter provided.
- 10. ASB and FSVA intend to dedicate local option taxes to the payment of Air Service Contract Costs, defined as: 1) MRG's, 3) Letter of Credit fees and 4) any other applicable airline service costs, as well as other air service development efforts, as outlined in FSVA's budget and Scope of Work provided to ASB annually. FSVA has entered into contracts with commercial airlines which require the payment of Air Service Contract Costs. The contracts between FSVA and the airlines contain confidentiality provisions. ASB and FSVA intend to honor the confidentiality provisions in the airline contracts but verify the costs by examining the invoices and other documents related to Air Service Contract Costs in executive session.

NOW, THEREFORE, in consideration of the mutual promises and agreements set forth herein, it is agreed by and between the ASB and FSVA as follows:

- 1. All Recitals above are incorporated herein by reference.
- 2. <u>Services</u>. FSVA agrees to make its dedicated professional best efforts toward retaining, developing and improving air service by securing, retaining, managing air service into the Blaine County airport (SUN); providing other air service support; and other air service development activities and to pay all applicable costs.
- 3. <u>Expenses</u>. FSVA agrees that it shall provide, at its sole expense, all costs of labor, materials, supplies, business overhead and financial expenses, liability insurance, fidelity bonds, and all necessary equipment and facilities required to provide the services as set for in this Contract.
- 4. <u>Term</u>. The term of this Contract shall commence upon the day of its execution and shall be automatically extended each year, unless notice is provided as set forth herein.

5. <u>Consideration</u>.

- A. Air Service Contract Costs and Air Service Development Reimbursement. During the term of this Contract, ASB shall pay FSVA, as reimbursement for Air Service Contract Costs and as payment for Air Service Development, a maximum sum not to exceed the total "FSVA Contract Expenses" as identified in the annual adopted ASB budget, payable on a monthly basis. Each monthly payment shall be calculated by multiplying the percentage so designated in ASB annual budget by the actual amount of local option taxes received by the ASB, less direct costs, administrative expenses, and fund balance, which is designated as "Funds Available for Contracts," in ASB annual budget. In the event the monthly payments derived during the fiscal budget year would exceed the "Fly SV Alliance Contract Expenses" budget amount, the last monthly payment(s) shall be reduced to ensure only a payment of the contract amount in the ASB annual budget. In the event the monthly payments derived during the fiscal budget year are less than the contract amount in the ASB budget FSVA shall not be entitled to the difference between the total of the monthly payments and the contract amount in the ASB budget.
- B. FSVA shall maintain a contract with SVC wherein SVC shall reimburse FSVA for 50% of Air Service Contract Costs. Said reimbursements shall include cash and/or in-kind (equivalent cash value) contributions totaling 50% of Air Service Contract Costs.
- C. Limitation of Funds. Funds paid by ASB to FSVA shall only be used for the purposes set forth in this Contract, and for no other purpose. In the event FSVA pays pursuant to the contracts described in Recital 10, above, less than the "Total FSVA Contract Amount" identified in FSVA annual budget presented to ASB the difference may be retained by FSVA as reserves but such amount shall only be used for payment of future Air Service Contract Costs or other air service development costs, if approved by ASB, subject to the same limitations set forth in this Contract.
- 6. Reporting Requirements. FSVA agrees to provide to the ASB:
 - A. Written and in-person presentations and reports in January and July during the term of this Contract or as otherwise scheduled by the parties outlining program results and plans for the upcoming season and explaining annual performance based on goals outlined in annual budget presentation. Semi-

annual reports will be based on the government fiscal year of October 1st to September 30.

- B. The ASB has at all times the right to request an independent audit, at the sole cost of FSVA, under the provisions herein, and such audit obligation and cost on the part of FSVA shall survive any termination.
- C. The ASB may request additional financial information it deems necessary or appropriate to assist the ASB in verifying the accuracy of the FSVA's financial records, and within a reasonable time period, FSVA shall submit such information or reports relating to its activities under this Contract to ASB in such form and at such time as ASB may reasonably require. Any duly authorized agents of the ASB shall be entitled to inspect and audit all books and records of FSVA for compliance with the terms of this Contract. Any record provided hereunder which would be covered by the confidentiality provisions described in Recital 11, above, shall not be disclosed unless ordered by a court of competent jurisdiction or unless consent is provided by the Sun Valley Company and the relevant airline. FSVA agrees to retain all financial records, supporting documents, statistical reports, contracts, minutes, correspondence, and all other accounting records or written materials pertaining to this Contract for three (3) years following the expiration or termination of this Contract.
- D. Invoices and supporting documents from airlines for the Air Service Contract Costs to be paid by FSVA, and documentation of reimbursement of 50% of Air Service Contract Costs by SVC to FSVA. Such invoices and supporting documentation shall be presented to the ASB by FSVA in executive session. Such documents are proprietary and trade secrets.
- 7. <u>Termination</u>. The ASB may, at its sole discretion, terminate this Contract upon 90 days written notice to FSVA with or without cause. The ASB recognizes that the FSVA has made significant financial commitments (e.g., vendor contracts) on behalf of the ASB and will need time to adjust its obligations. In the event of such termination, the ASB shall have no further responsibility to make any payment to FSVA under this Contract at the end of the 90-day period.
- 8. <u>Equal Employment Opportunity</u>. FSVA covenants that it shall not discriminate against any employee or applicant for employment because of race, religion, color, sex or national origin.

- 9. Independent Contractor Status. The parties acknowledge and agree that FSVA shall provide its services for the fee specified herein in the status of independent contractor, and not as an employee of the ASB. FSVA shall create, direct and control its own means and methods of performing this Contract. FSVA and its agents, members, employees and volunteers shall not accrue leave, retirement, insurance, bonding or any other benefit afforded to employees of the ASB. The sole interest and responsibility of the ASB under this Contract is to assure itself that the services covered by this Agreement shall be performed and rendered by FSVA in a competent, efficient and satisfactory manner.
- 10. <u>Hold Harmless Agreement</u>. FSVA hereby covenants and agrees to indemnify, defend and hold the ASB and the Component Members, and their officials, officers, employees and agents harmless from and against any and all claims, demands, causes of action, suits, losses, liabilities, damages, costs and expenses, including attorney fees, that may accrue, directly or indirectly, by reason of non-disclosure of information pursuant to Paragraph 6(D) of this Contract or by reason of any wrongful act or omission on the part of FSVA, its agents, employees, assigns or subcontractors, related to damages or bodily injury, property damage and personal injury that arise out of FSVA's actions or omissions associated with the services or obligations described in this Contract. FSVA shall have the duty to appear and defend any such demand, claim, suit or action on behalf of ASB and the Component Members, or tender the defense without cost or expense to ASB and the Component Members.
- 11. <u>Non-Assignment</u>. This Contract may not be assigned by or transferred by FSVA, in whole or in part, without the prior written consent of the ASB.
- 12. <u>Mediation</u>. In the event of any controversy, claim or dispute between the parties concerning this Contract or the breach of this Contract, including questions concerning the scope and applicability of this dispute resolution provision, the parties agree to participate in good faith in a mediation of any such dispute in Blaine County, Idaho. If mediation is unsuccessful, either party may pursue litigation with venue in the 5th Judicial District, Blaine County, Idaho.
- 13. Attorney's Fees. In the event of any dispute with regard to the interpretation or enforcement of this Contract, the prevailing party shall be entitled to recover its reasonable costs and attorneys' fees incurred therein, whether or not a lawsuit is actually filed, and on any appeals, and in any bankruptcy proceeding.
- 14. <u>Appropriations</u>. No commitment of public funds will be made prior to the approval of this Contract nor are any public funds committed beyond the current fiscal year. The terms of this Contract are contingent upon sufficient appropriations being made each fiscal year by the ASB for the performance of this Contract. If sufficient appropriations are not made, this Contract

shall terminate subject to the conditions subsequent concerning notice. Termination pursuant to the terms of this Contract shall not result in any claim for payment or damages by FSVA. ASB's decision as to whether sufficient appropriations are available shall be accepted by FSVA and shall be final. FSVA HAS NO RIGHT TO COMPEL COMPONENT MEMBERS TO LEVY OR COLLECT TAXES TO MAKE ANY PAYMENTS REQUIRED HEREUNDER, OR TO EXPEND FUNDS BEYOND THE AMOUNT PROVIDED FOR IN THE THEN CURRENT FISCAL YEAR. In the event that this provision conflicts with any other provision in the Agreement, this provision shall prevail.

15. Miscellaneous Provisions.

- a. <u>Paragraph Headings</u>. The headings in this Contract are inserted for convenience and identification only and are in no way intended to describe, interpret, define or limit the scope, extent or intent of this Contract or any of the provisions of the Contract.
- b. <u>Provisions Severable</u>. Every provision of this Contract is intended to be severable. If any term or provision hereof is illegal or invalid for any reason whatsoever, such illegality or invalidity shall not affect the validity of the remainder of the Contract.
- c. <u>Rights and Remedies are Cumulative</u>. The rights and remedies provided by this Contract are cumulative and the use of any one right or remedy by any party shall not preclude nor waive its rights to use any or all other remedies. Any rights provided to the parties under this Contract are given in addition to any other rights the parties may have by law, statute, ordinance or otherwise.
- d. <u>Successor and Assigns</u>. This Contract and the terms and provisions herein shall inure to the benefit of and be binding upon the heirs, personal representatives, successors and assigns of the parties hereto.
- e. <u>Entire Contract</u>. This Contract contains the entire agreement between the parties respecting the matters herein set forth and supersedes all prior agreements between the parties hereto respecting such matters.
- f. <u>Governing Law</u>. This Contract shall be construed in accordance with the laws of the State of Idaho.
- g. <u>Preparation of Contract</u>. No presumption shall exist in favor of or against any party to this Contract as a result of the drafting and preparation of the document.

- h. <u>No Waiver</u>. No waiver of any breach by either party of the terms of this Contract shall be deemed a waiver of any subsequent breach of the Contract.
- i. <u>Amendment</u>. No amendment of this Contract shall be effective unless the amendment is in writing, signed by each of the parties.
- j. <u>Notices</u>. Notices hereunder shall be by personal delivery or US Mail Certified/Return Receipt and shall be deemed effective upon such personal delivery or two (2) business days after mailing, whichever is later. Notices shall be provided as follows:
 - a. ASB: P.O. Box 3801, Ketchum, Idaho 83340
 - b. FSVA: P.O. Box 6316, Ketchum, Idaho 83340
- k. <u>Fiscal Year</u>. For the purpose of this Contract, the fiscal year is considered a government fiscal year between October 1 and September 30 of the following year.
- I. <u>No Third Party Beneficiaries</u>. This Agreement shall not create any rights or interest in any third parties.

IN WITNESS WHEREOF, the parties hereto have executed this Contract as of the date first set forth above.

Signatures:

| Dated: | The Sun Valley Air Services Board, An Idaho Joint Powers Authority By: Its: |
|--------|--|
| Dated: | Fly Sun Valley Alliance, an Idaho Non-Profit Corporation By: Its: President |

Sun Valley Air Service Board BUDGET PRESENTATION

FY24 ASB Allocations

\$1,200,000

FUNDING SOURCES



Current Est. Funding for FY 24' \$1,680,000

FY23 ASB Allocations \$1,689,110

| VSV Budget | FY23 |
|------------------------|---------------------------|
| City of Ketchum: | \$0 |
| City of Sun Valley: | \$0 |
| Idaho Travel Council: | \$496,000 |
| Membership: | \$12,000 |
| Misc: | \$2,000 |
| Total Core Budget: | \$510,000 |
| Air Service Budget: | \$1,689,110 |
| Total Partner Revenue: | \$ <mark>2,199,110</mark> |
| * Contingency | \$550,000 |

| ASB Allocations | FY23 |
|-----------------------------------|-------------|
| Admin & Overhead: | \$439,168 |
| Website: | \$30,000 |
| Creative Messaging | \$327,822 |
| Public Relations: | \$34,588 |
| Promotion, Visitor Management: | \$797,532 |
| Research: | \$30,000 |
| Wood River Chamber: | \$30,000 |
| Total | \$1,689,110 |

Narrowed Focus

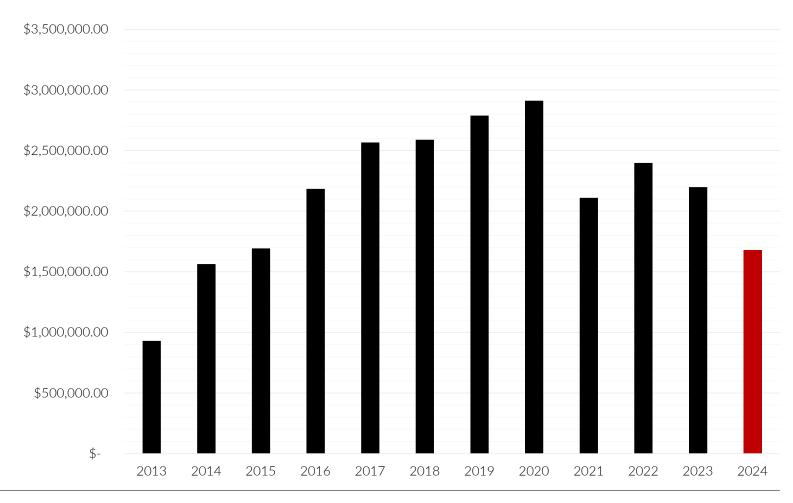
COMPARED TO FY23

- This will be a <u>30% reduction</u>
 in our Budget YOY
- <u>-\$489,110</u>
- Making our FY24 Budget on Par with 2014-2015

REVISED SCOPE

- We have eliminated or "Paused" a number of outsourced Vendors' media, creative, and visitor research.
- We have "in-house" additional tasks
 - Cashflow management
 - ITC Grant writing and Management

FUNDING OVER TIME



^{*}For Fiscal Year 2023, Visit Sun Valley did not ask for any funding from the city of Ketchum or the city of Sun Valley

MARKETING

WINTER MARKETING PLAN

Personas

• Narrowing our focus at two personas to target for winter.

Target Market(s)

Focusing on 1-2 markets | Chicago + East Coast/Boston

Talking Points

- IKON + Mt. Collective
- Nonstop flights
- Lift upgrades

Media Outlets

- Repurposing Previous winter Digital and video assets
- Revisiting tried and true outlets with past performance

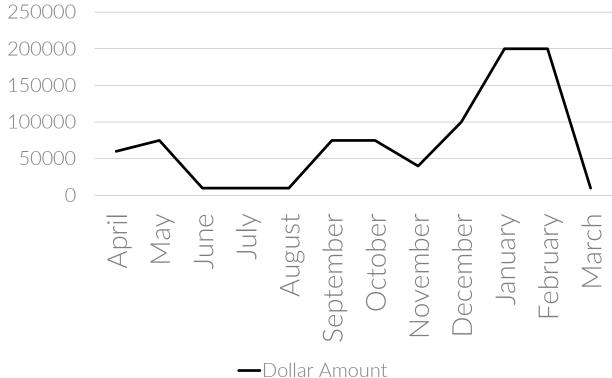
Timing

- Launch | mid-November
- Pause | 2nd week of December
- Reactivation | early January
- Wrap | mid of March



PROMOTIONAL SPEND 2500 FLOW 2000

Dollar Amount



Needs help. adding with additional overlay trend line Scott Fortner, 2023-09-20T16:19:52.766 SF0

MARKET PRIORITIZATION

- We are looking for a Marketing Index that's high for Winter Sports and Outdoor Recreation.
- Also had "home" resort opportunities with associated season passes i.e. IKON.
- We have markets that are growing air service to us. We want to leverage that opportunity as best we can.
- Markets with a lower cost for Media
- · Stoke enough interest for people to take the leap to trial us,

CHIGAO

Strong Fly Through for us, form the East Coast, But growing opportunity as an Originating Market. With a good penetration of IKON Mt. Collective

EAST COAST

Boston Strong Ski market with a high % of Ikon holders. And grew faster than any

other market

Local/ Regional

If Budget allows, support SLC, Boise, Idaho Falls. Repurposing content media assets and using PR

THE PLAN

IKON & MT. COLLECTIVE

- Refined targeting to pass holders through a variety of digital advertising mediums including, video, radio, display, and partnerships,
- Make sure people know we're on the passes
- New visitors that haven't been here before
- Better aligned skier/snowboarder and traveler Communicate suggested trip itineraries
- Help businesses leverage the opportunity

PERSONA

- Active Outdoor Adventurers
- Wanderers

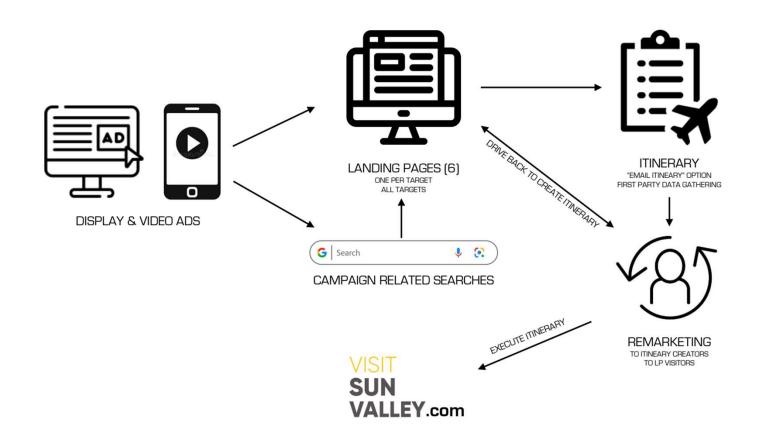
BEYOND THE MT.

- Telling the deeper stories about the area that present us as destination to be considered for a visit anytime of the year.
- Non-seasonal specific opportunities such as wellness, arts & culture, culinary, and the Central Idaho Dark
 Sky Reserve are a few touchpoints.

PERSONAS

- Active Outdoor Adventurers
- Wanderers

THE CONSUMER JOURNEY



DESIRED ACTIONS

We are looking to stoke enough interest for people to take the leap to trial us, everything follows from this. That said, we'll want to design a campaign that leverages our opportunities and is uses these types of measurement points.

CONSIDERATION

Getting new people to
consider and learn more
about our unique
destination (e.g, interaction
with our ads, media, stories,
or site)

TRIAL

Using our site to plan and help with booking a trip
(e.g., booking website actions)

RENTENTION

Opting in to hear more from us after a visit or to expand on a planned visit or interacting with ongoing messaging (e.g., repeat visits, engagement with emails)

WINTER OUTLETS













VISIBILITY

CREATIVE SAMPLES



Active Creative A



Non-Outdoors Creative B



S

AD

SONA

ER

<u>_</u>

Creative B







MEDIA PARTNERSHIPS

- <u>Freeskier Magazine</u> 4pg print & online story, email inclusion, social posts
- Journal of Lost Time video production to take place in January, small initial share in February, teased out through the end of winter
- Whalebone Magazine print ad in their "slow" issue, 2-4pg article on winter in Sun Valley for the December issue/Online Newsletter and Social Posts
- Mountain Gazette 4-week email blast in December, podcast read, trip giveaway |
- Matchstick in co-op with SVR

PR

Limelight Media FAM

- We aided in the Limelight media FAM in mid-June which hosted 4 journalists.
- 2 articles have already been published as a result

The Points Guy

 We're working with the Sun Valley Resort to bring in the new hotel editor from The Points Guy to Sun Valley August 15-17.

Outdoor Media Summit

 Kendall will be heading to Boise for the seminar to learn and tag-team journalist relationship building

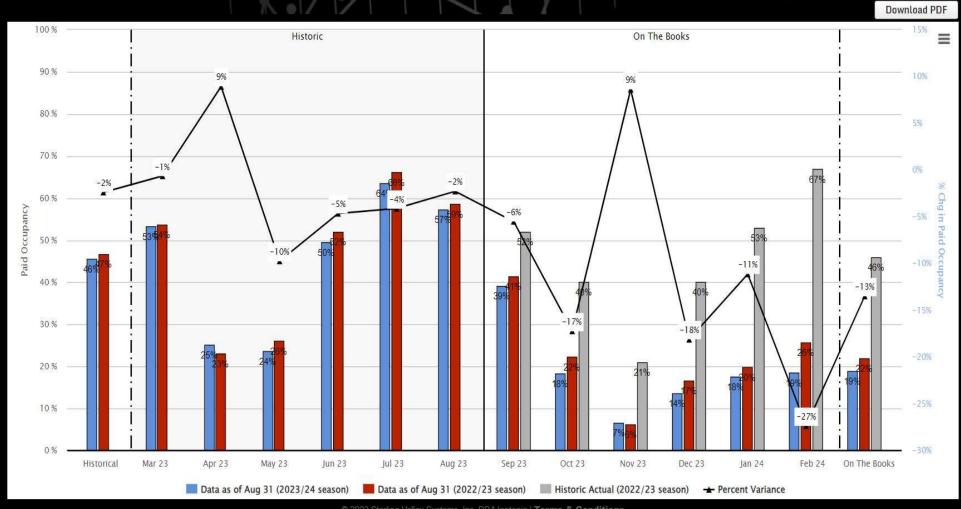
Chicago Media Mission

 We're in the planning phases of building out a media mission to Chicago to increase visibility of the additional air service from ORD to SUN this winter.



INNTOPIA

Sun Valley
Paid Occupancy (Most Recent Data)
Res Activity Outlook as of Aug 31, 2023

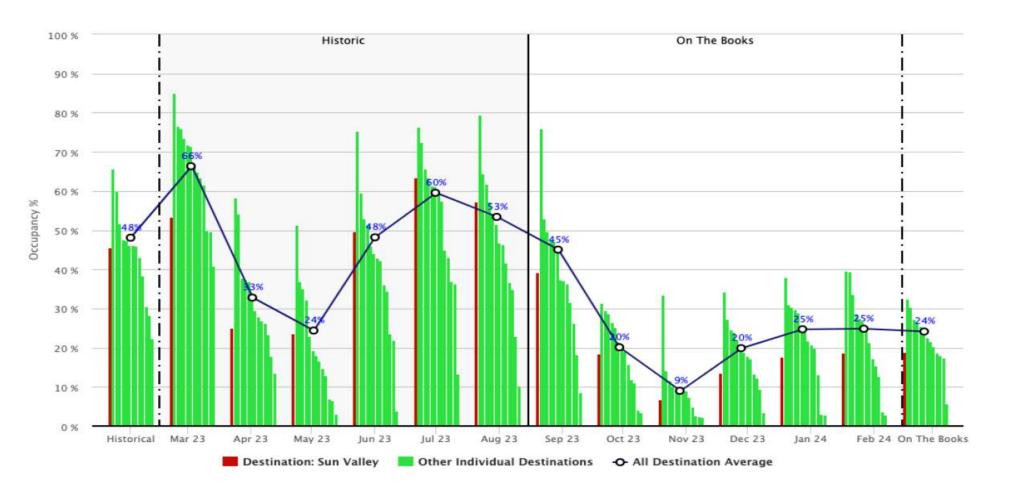


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Sun Valley Occupancy Rate (Most Recent Data)

Multi-Destination Comparative Report as of Aug 31, 2023



Record year for Ski Resort Improvements



The 11 Most Anticipated Upgrades and Expansions Coming to North American Ski Resorts This Season and Beyond

Brent Thomas | August 28, 2023 | 📳 Industry No









asons of record skier visits signal that the U.S. ski industry is healthy and that

The thought of faster and bigger lifts, new terrain to explore, and an overall enhanced experience

Big Sky, MT: Lone Peak Tram Upgrade



As a part of this project, the resort is building a new high-speed 6-passenger chairlift in Bergman Bowl, as well as new trails and snowmaking. While Bergman ..

Unofficial Networks https://unofficialnetworks.com > 2023/08/07 > windha...

New York Ski Resort Announces Base Area Expansion

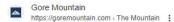
Aug 7, 2023 - For the golf course, they want to expand and add activities like a pool, racquet sports courts, and more. For the dining experience, they aim to ...

https://www.schweitzer.com > schweitzer-life > master-... Schweitzer Master Plan

Schweitzer Mountain Resort

Skiing & Snowboarding: Mountain improvements with upgraded lifts, new terrain and expanded services need to develop in parallel with business growth. Moving ...

Missing: expansions, | Show results with: expansions,



Mountain Improvements | Gore Mountain NY

The new lift is planned to be available for the 2024-25 ski season and completion of the lodge is slated for 2025, "The Ski Bowl project will provide a year ..



Vail Resorts Plans \$211M in Capital Investments for 2023

Mar 10, 2023 — The investment plan includes a new four-person high-speed chairlift to replace the existing two-person fixed-grip lift as well as new teaching ...



The 9 Resort Upgrades We're Most Looking Forward To Next Season

ain expansions, mid-mountain lodges, faster lifts, and one very highly anticipated new tram will all debut this winter.







9 Exciting New Lifts And Terrain Expansions We Can't Wait ...

Aug 30, 2023 — Here are some of the most anticipated resort upgrades for the 2023-2024 ski season. Chapters. Toggle. 9. Lone Peak Tram Upgrade at Big Sky ... 9. Lone Peak Tram Upgrade At... · 7. Bergman Bowl Opens At... · 4. Snowbasin Adds High-

Speed...



8 Transformative Ski Resort Projects for 2023 & Beyond ...

Jul 12, 2021 — Ski resorts across North America are investing in massive terrain expansions, base area redevelopments, and substantial lift and infrastructure ...



State of The American Traveler

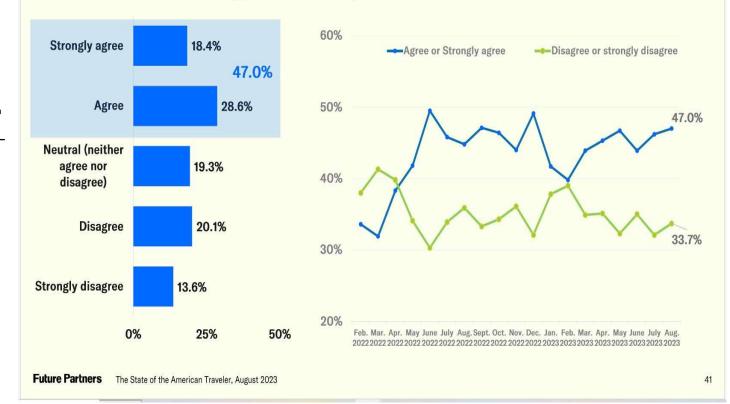
Travel is facing headwinds from high prices and spending caution resulting from fears of recession. The single biggest impediment to travel right now is high costs.

Future Partners The State of the American Traveler, August 2023



State of The American Traveler

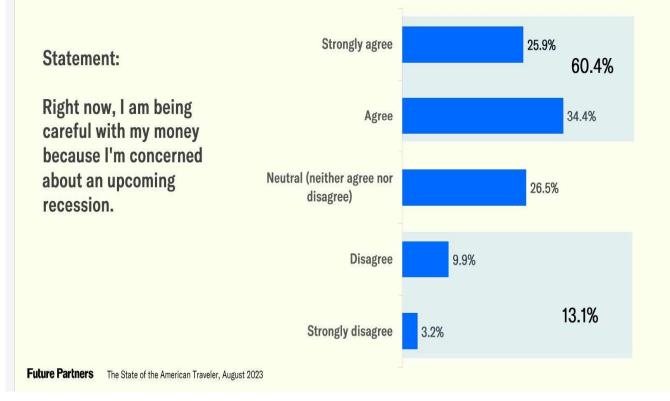
Statement: High travel prices have kept me from traveling in the past month.





State of The American Traveler

Recession fears continue to drive spending caution.



37

Competitive Package Offers



BLOG | WINTER | VIDEOS

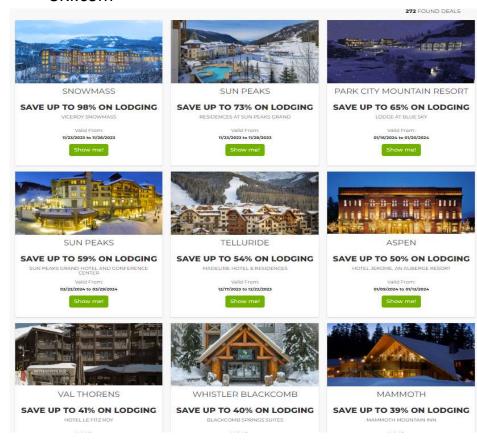


UP TO \$400 AIR CREDIT

Package your winter vacation and save!

Receive up to \$400 off your airfare per person when you book your roundtrip flights, lodging, and lift tickets or activities through Jackson Hole Resort

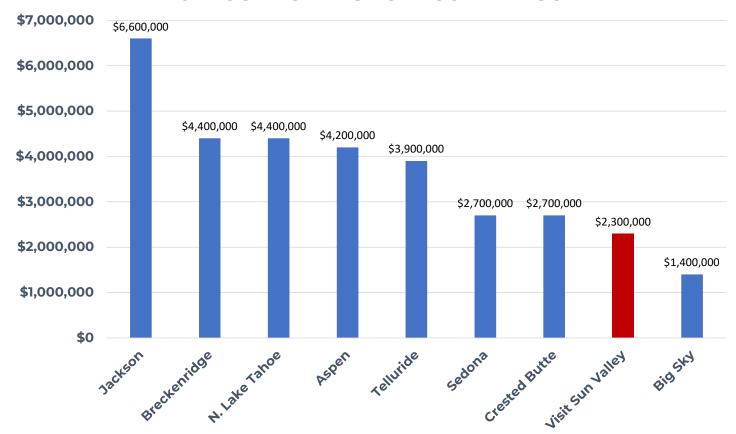
SKI.com



Who We Are

COMPSET MARKETING BUDGETS

2022 COMPSET BUDGET COMPARISON



Data sourced from destination websites and DMO employees

\$750,000 ADDITIONAL FUNDS

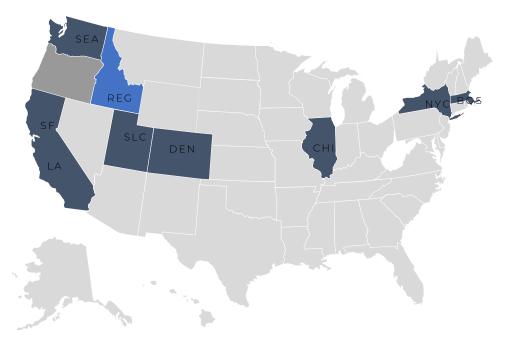
- Expand our Reach and Frequency, duration
- Broader Market Penetration
- Allows us to focus on more than just 2 of our visitor audiences
- Co-op with Tourism partners on value-add and enticements
- Essentially bolster your current plan presented but also find

- Maintain an always-ON APPROACH / Never off
- Share of Voice and Ski Market
- Strive to fill the increase in Air seats
- Continue to build on SPRING/ FALL initiatives

WHERE WE LOOK

Advertising by Market

We've overlaid our flight markets along with the highest skier location opportunities to build out our ideal target markets.



Target Destinations

- <u>Seattle</u> - <u>Salt Lake</u> - New York

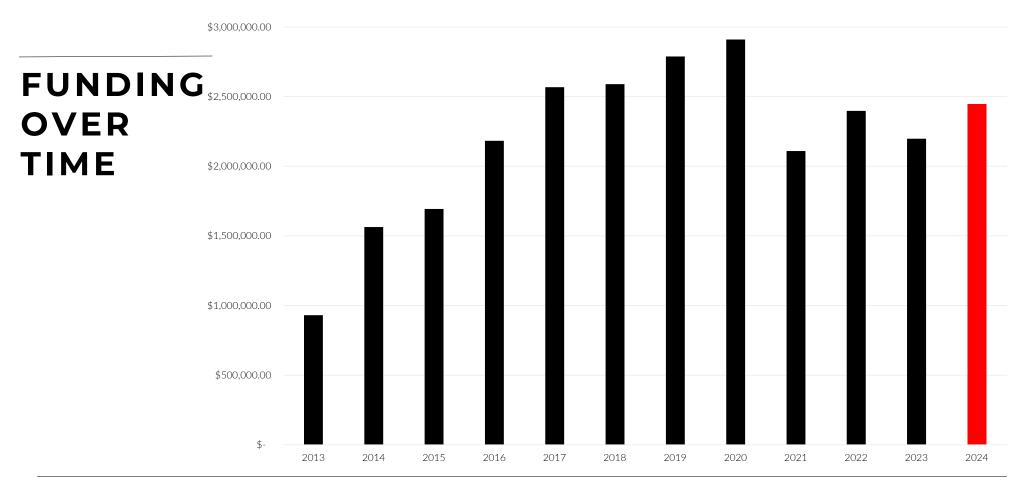
- <u>San</u> <u>City</u> - Boston

<u>Francisco</u> - <u>Denver</u> - <u>Drive</u>

- <u>Los Angeles</u> - <u>Chicago</u>

FY 23' \$2.3m

\$3,500,000.00



^{*}For Fiscal Year 2023, Visit Sun Valley did not ask for any funding from the city of Ketchum or the city of Sun Valley

MEDIA FLOW CHART

| | | 2022 | | | | | | 2023 | | | | | | | | | | | | | | | |
|---------------------------------------|--|----------|--------------|--------|----|-----|-------|--------|---------|---|------|-----------|----|----------|---|-----|-------|-------|-------|------|------|----------|--|
| | | NOVEMBER | | | Ī | DEC | EMBER | | JANUARY | | | | | FEBRUARY | | | | | MARCH | | | | |
| TACTICS | MEDIA | 7 | 14 | 21 | 28 | 5 | 12 | 19 | 26 | 2 | 9 | 16 | 23 | 30 | 6 | 13 | 20 | 27 | 6 | 13 | 20 | 27 | NET TOTAL: |
| | Google Performance Max | | | | | | | | | | | | | | | | | | | | | | |
| | 4 Markets | | | | | | | | | | | | | | | | | | | | | | |
| | Wanderers & Active Outdoor | | \$7, | 000 | | | S | 7,000 | | | \$7 | 000 | | | | \$7 | 7,000 | | | \$7 | 000 | | \$35,000 |
| | AND THE SHAPE TO THE ST | | | | | | | | | | | | | | | | | | | | | | |
| | Ogury (Display) | | | | | | | | | | | | | | | | | | | | | | |
| EFFICIENT REACH & SITE TRAFFIC | 4 Markets | | \$19 | 000 | | | | 9,000 | | | \$11 | ,000 | | | | \$1 | 9,000 | 11.1) | | \$10 | ,000 | | \$95,000 |
| (KP: lin press lons, CTR, CPC) | Wanderers & Active Outdoor | | 910 | ,000 | | | 9 | 15,000 | | | 91 | ,000 | | | | | 5,000 | | | 910 | ,000 | | \$30,000 |
| non, migressions, core, crey | | | | | | | | | | | | | | | | | | | | | | | |
| | Ogury (Video) | | | | | | | | | | | | | | | | | | | | | | |
| | 4 Markets | | | | | | | | | | | | | | | | | ll . | | | | | |
| | Wanderers & Active Outdoor | | \$40 | ,000 | | | \$ | 1,000 | | | | \$31,000 | | | | \$3 | 1,000 | | | \$31 | ,000 | | \$164,000 |
| | | | | | | | | | | | | | | | | | | | | | | | - / 1 |
| | | | | | | | | | | | | | | | | | | | | | | | |
| | PreciseTV (YouTube) | | | | | _ | | | | | | | | | | | | | | | | i) | |
| EFFICIENT REACH & VIDEO VIEWS | 4 Markets | | \$40 | 000 | | | | 31,000 | | | | \$31,000 | | | | *** | 1,000 | 4 | | 604 | ,000 | <u> </u> | 2451.000 |
| (KP: Impressions, views, CPV) | Wanderers & Active Outdoor | | \$40 | ,000 | | | 2 | 51,000 | | | | \$31,000 | | | | \$3 | 1,000 | | | 33 | ,000 | | \$164,000 |
| part, impressions, riens, cry | | | | | | | | | | | | | | | | | | | | | | | |
| | Google Search & Remarketing | | | | | | | | | | | | | | | | | | | | | | |
| | 4 Markets | | | | | | | | | | | | | | | | | | | | | | |
| | Wanderers & Active Outdoor | | \$8, | 000 | | | \$ | 7,000 | | | | \$31,000 | | | | \$7 | 7,000 | | | \$7 | 000 | -70 | \$60,000 |
| CONVERSION | | | | | | | | | | | | | | | | | | | | | | | |
| (KPI: clicks, CPC, angegement) | | | | | | | | | | | | | | | | | | | | | | 1 | |
| | Page 10 and 10 a | | | Avec 1 | | () | 4 | | | | | | | | | | | | 1 | | |) | 2000000000 |
| | Freeskier | | \$20 | ,000 | | | | 20,000 | | | | 202 202 | | | | | | | | | | | \$134,000 |
| *** | Journal of Lost Time | | Lane Company | *** | | | | 0,000 | | | | \$20,000 | | | | | | | | | | | |
| Partnersh ips | Mountain Gazette | | \$7, | 000 | | | | 7,000 | | | | | | | | | | | | | | | |
| CONVERSION (KPt opens, views, emails) | Whalebone | | | | | | S | 0,000 | | | | | | | | | | | | | | | |
| | TOTAL MEDIA SPENDING | | \$141 | 1.000 | - | | \$1 | 82,000 | | | | \$139,000 | | | l | 92 | 5,000 | | 1 | \$95 | ,000 | | \$652,000 |
| | TOTAL MEDIA OF ENDING | | | ,,,,, | | | | 2,000 | | | | 4100,000 | | | | ,, | 0,000 | | 1 | ••• | ,000 | | The State of |

NEW FY24 Budget Allocations \$2,446,000

| FY23 | ASB Allocation |
|-------------|--|
| \$0 | Admin & Overhead: |
| \$0 | Website: |
| \$480,000 | Creative Messaging |
| \$14,000 | Public Relations |
| \$2,000 | Promotion –Digital media, of assests |
| \$496,000 | Visitor Services |
| | Research: |
| \$1,950,000 | |
| \$2,446,000 | |
| \$550,000 | Total |
| | \$0 \$480,000 \$14,000 \$2,000 \$496,000 \$1,950,000 \$2,446,000 |

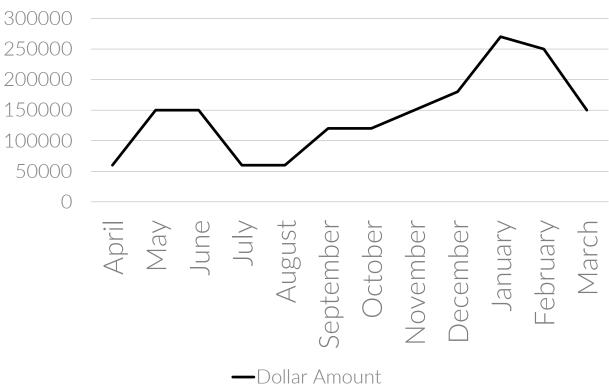
| ASB Allocations | FY24 |
|---|-------------|
| Admin & Overhead: | \$439,168 |
| Website: | \$40,000 |
| Creative Messaging | \$327,822 |
| Public Relations | \$58,220 |
| Promotion –Digital media, digital assests | \$964790 |
| Visitor Services | \$70,000 |
| Research: | \$50,000 |
| | |
| | |
| Total | \$1.950.000 |

SF0

PROMOTIONAL SPEND

FLOW







NONSTOP FLIGHTS

WINTER AIR SERVICE



SLC>>SUN

SEA>>SUN

DEN>>SUN

LAX>>SUN SFO>>SUN

ORD>>SUN

- Year-round

 Daily starting most of the winter - 1-3x a day most of the winter

- Daily starting
December 15

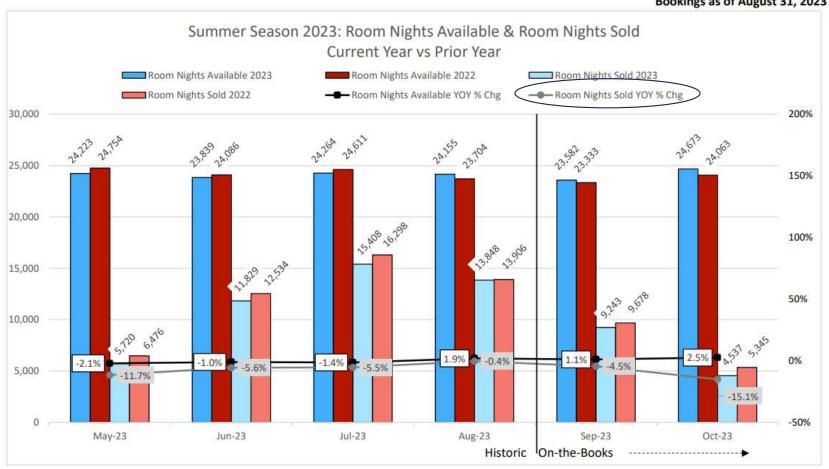
- Daily starting December 15 - Starts Dec 14 with a mix of daily & 2x a week



ROOM NIGHTS AVAILABLE & ROOM NIGHTS SOLD REPORT

Sun Valley

Bookings as of August 31, 2023



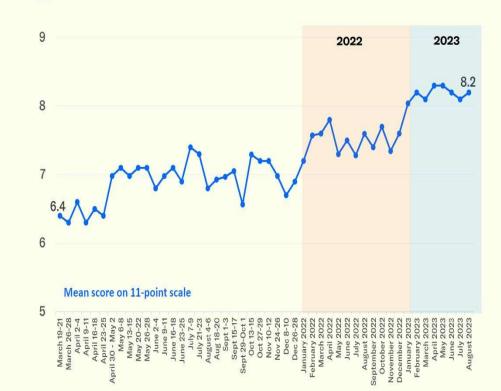


State of The American Traveler

...reaching near record levels.

Question:

Which best describes how excited you are about LEISURE TRAVEL in the NEXT TWELVE (12) MONTHS?

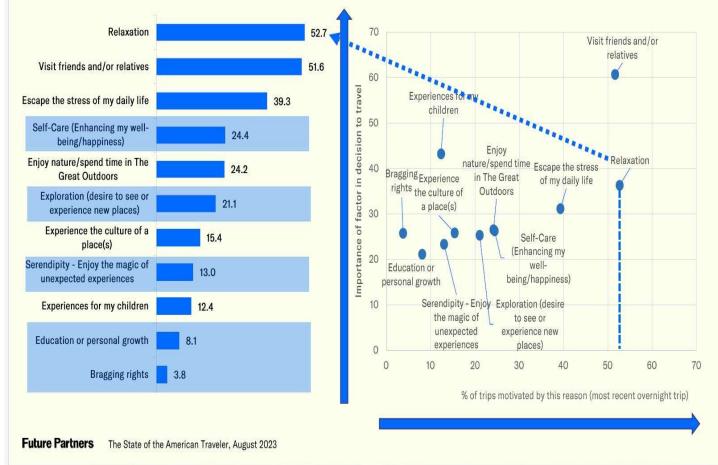


Future Partners The State of the American Traveler, August 2023



State of The American Traveler

Why Americans Travel - General Motivations (Most Recent Trip)



For winter, we are going back to our core sustainability focus:

For our Future, We need to Find the Next Generation of Visitors who will enjoy, respect, and embrace our Valley culture.

LOCAL HOOD

WHY SUN VALLEY



THE PLACE

The mountain town destination and it's line-up of outdoor offerings are the hooks that draw folks in to give Sun Valley a try. It's the small-town charm.



THE PEOPLE

Visitors may initially come for the location and activities, but it's the people that make up this community that keep them coming back.



THE QUALITY OF LIFE

There's a reason why we live here and for most, it's the quality of life. Access to the outdoors, arts & culture, dining, & more are the same elements that keep people here.

THE DIRECTION

THE GOALS

AWARENESS. RETENTION. LOYALTY.

Priority and focus on Loyalty, Retention and Awareness. When needed be flexible.

LOOKING FOR THE NEXT GENERATION

The average age in the Valley continues to remain. We need to find the next generation of visitors who will love, respect and embrace our Valley for the future.

ALWAYS ON APPROACH

Show the breadth of this place to encourage people to spend more time and ultimately, more money.

STEWARDSHIP

Spread out visitation across the year. Aligning the visitor to the experience, the season and the reason.

FUNDING

Continue to ensure a minimum dedicated amount to allow us to be "always on" and to plan long-term for future challenges.

LONG-TERM PLAN

We're eager to establish a north star that guides healthy business, economic vitality, diversity, quality of life, and the unique mountain culture.

Visitor Services

Education, Information, and Community Outreach

Visitor Resources

- Visitor Center
- Website
- Newsletter
- Local Initiatives

Local Resources

- Research
- Event Visibility
- Newsletter
- Business Listings
- Public Relations
- Web Information

Community Collaborations

- Lodging Association Group
- Recreation Group
- Fly Sun Valley Alliance
- Blaine County Sustainability
- Idaho Dark Sky Association

THANK YOU!

WE CAN'T DO IT WITHOUT YOU

FUNDING PARTNERS

SUN VALLEY AIR SERVICE BOARD



COMMUNITY PARTNERS

















CONTRACT FOR SERVICES BETWEEN THE SUN VALLEY AIR SERVICE BOARD AND SUN VALLEY TOURISM ALLIANCE

| | THIS CONTRA | ACT FOR SERVICES, (hereinafter referred to as "Contract") made and entered into | |
|---|-------------|---|--|
| this _ | day of | , 2024, by and between the Sun Valley Air Service Board, an Idaho | |
| Joint Powers Authority (hereinafter referred to as the "ASB") and the Sun Valley Tourism Alliance, | | | |
| Inc., an Idaho nonprofit corporation with an IRS 501 (c) (6) designation, (hereinafter referred to as | | | |
| "SVTA | ۸"). | | |

RECITALS

- 1. The ASB is a duly organized and existing Joint Powers Authority organized as a separate legal entity under Idaho Code §§ 67- 2328 *et seq.* The ASB is made up of the following entities (hereinafter referred to as "Component Members"):
- a. The City of Sun Valley, Idaho
- b. The City of Ketchum, Idaho
- c. The City of Hailey, Idaho
- d. Blaine County, Idaho [non-voting]
- 2. SVTA is an Idaho non-profit corporation with an IRC 501(c)(6) designation engaged in the business of domestically marketing the Sun Valley, Idaho resort area.
- 3. Pursuant to Idaho Code §§ 67-2328, 50- 301 and 50- 302, the ASB is empowered to enter into contracts and take such steps as arc reasonably necessary to maintain the peace, good government and welfare of the Component Members and their trade, commerce and industry. Accordingly, the ASB has the power as conferred by the State of Idaho, to provide directly for certain promotional activities to enhance the trade, commerce, industry, and economic well-being of the Component Members.
- 4. Ordinances have been adopted by certain Component Members (except Blaine County) for the purposes of a) maintaining and increasing commercial air service to Friedman Memorial Airport through the use of Minimum Revenue Guarantees ("MRG's") or other inducements to providers; b) promoting and marketing the existing service and any future service to increase passengers; c) for all ancillary costs which are associated with the ongoing effort to maintain and increase commercial air service, including reasonable program management costs and busing due to flight diversion(s); and d) direct costs to collect and enforce the tax, including administrative and legal fees.

SUN VALLEY

AIR SERVICE BOARD

- 5. The primary reason for the ASB to enter this Contract is to effectuate the purposes of the local option taxes and Component Member ordinances recited above.
- 6. SVTA is to provide air service marketing services to promote air travel to and from the airport in Blaine County (SUN).
- 8. It is the intention of the ASB to contract with SVTA to provide such services for consideration as hereinafter provided, subject to the tracking and reporting requirements described herein.
- 9. SVTA desires to enter into a contract with the ASB to provide air service marketing services as hereinafter provided.

NOW, THEREFORE, in consideration of the mutual promises and agreements set forth herein, it is agreed by and between the ASB and SVTA as follows:

- 1. All Recitals above are incorporated herein by reference.
- 2. <u>Services</u>. SVTA agrees to provide air service marketing services to the ASB consisting of marketing goals and objectives: creative strategy; media purchase; campaign assets and public relations efforts in air service markets, including key monitoring and tracking of advertising efforts to ensure effectiveness ("Marketing Services").
- 3. <u>Expenses</u>. SVTA agrees that it shall provide, at its sole expense, all costs of labor, materials, supplies, business overhead and financial expenses, liability insurance, fidelity bonds, and all necessary equipment and facilities required to provide the services as set for in this Contract.
- 4. <u>Term.</u> The term of this Contract shall commence upon the day of its execution and shall be automatically extended each year, unless notice is provided as set forth herein.
- 5. Consideration. During the term of this Contract, ASB shall pay SVTA, as payment for Marketing Services, a maximum sum not to exceed the total "SVTA Contract Expenses" as identified in the annual adopted ASB budget, payable on a monthly basis. Each monthly payment shall be calculated by multiplying the percentage so designated in the SVTA annual budget by the actual amount of local option taxes received by the ASB, less direct costs, administrative expenses, legal reserves and fund balance, which is described as "Funds Available for Contracts." In the event the monthly payments derived during the fiscal budget year would exceed the "SVTA Contract Expenses" budget amount, the last monthly payment(s) shall be reduced to ensure only a payment of the contract amount in the SVTA annual budget. In the event the monthly payments derived during the fiscal budget year are less than the contract

amount in the ASB budget, SVTA shall not be entitled to the difference between the total of the monthly payments and the contract amount in the ASB budget.

- 6. <u>Reporting Requirements</u>. In consideration and as part of this Contract, SVTA agrees to provide to the ASB:
 - A. Written and in-person presentations and reports in November and May during the term of this Contract or as otherwise scheduled by the parties outlining program results and plans for the upcoming season and explaining annual performance based on goals outlined in the annual budget presentation. Semi-annual reports will be based on the government fiscal year of October 1st to September 30.
 - B. The ASB has at all times the right to request an independent audit, at the sole cost of SVTA, under the provisions herein, and such audit obligation and cost on the part of SVTA shall survive any termination.
 - C. The ASB may request additional financial information it deems necessary or appropriate to assist the ASB in verifying the accuracy of the SVTA's financial records, and within a reasonable time period, SVTA shall submit such information or reports relating to its activities under this Contract to ASB in such form and at such time as ASB may require. Any duly authorized agents of the ASB shall be entitled to inspect and audit all books and records of SVTA for compliance with the terms of this Contract. SVTA agrees to retain all financial records, supporting documents, statistical reports, contracts, minutes, correspondence, and all other accounting records or written materials pertaining to this Contract for three (3) years following the expiration or termination of this Contract.
- 7. <u>Termination</u>. The ASB may, at its sole discretion, terminate this Contract upon 90 days written notice to SVTA with or without cause. The ASB recognizes that the SVTA has made significant financial commitments (e.g., vendor contracts) on behalf of the ASB and will need time to adjust its obligations. In the event of such termination, the ASB shall have no further responsibility to make any payment to SVTA under this Contract at the end of the 90-day period.
- 8. <u>Equal Employment Opportunity</u>. SVTA covenants that it shall not discriminate against any employee or applicant for employment because of race, religion, color, sex or national origin.

- 9. Independent Contractor Status. The parties acknowledge and agree that SVTA shall provide its services for the fee specified herein in the status of independent contractor, and not as an employee of the ASB. SVTA shall create, direct and control its own means and methods of performing this Contract. SVTA and its agents, members, employees and volunteers shall not accrue leave, retirement, insurance, bonding or any other benefit afforded to employees of the ASB. The sole interest and responsibility of the ASB under this Contract is to assure itself that the services covered by this Agreement shall be performed and rendered by SVTA in a competent, efficient and satisfactory manner.
- 10. <u>Hold Harmless Agreement</u>. SVTA hereby covenants and agrees to indemnify, defend and hold the ASB and the Component Members, and their officials, officers, employees and agents harmless from and against any and all claims, demands, causes of action, suits, losses, liabilities, damages, costs and expenses, including attorney fees, that may accrue, directly or indirectly, by reason of any wrongful act or omission on the part of SVTA, its agents, employees, assigns or subcontractors, related to damages or bodily injury, property damage and personal injury that arise out of SVTA's actions or omissions associated with the services or obligations described in this Contract. SVTA shall have the duty to appear and defend any such demand, claim, suit or action on behalf of ASB and the Component Members, or tender the defense without cost or expense to ASB and the Component Members.
- 11. <u>Non-Assignment</u>. This Contract may not be assigned by or transferred by SVTA, in whole or in part, without the prior written consent of the ASB.
- 12. <u>Mediation</u>. In the event of any controversy, claim or dispute between the parties concerning this Contract or the breach of this Contract, including questions concerning the scope and applicability of this dispute resolution provision, the parties agree to participate in good faith in a mediation of any such dispute in Blaine County, Idaho. If mediation is unsuccessful, either party may pursue litigation with the venue 5th Judicial District, Blaine County, Idaho.
- 13. Attorney's Fees. In the event of any dispute with regard to the interpretation or enforcement of this Contract, the prevailing party shall be entitled to recover its reasonable costs and attorneys' fees incurred therein, whether or not a lawsuit is actually filed, and on any appeals, and in any bankruptcy proceeding.
- 14. <u>Appropriations</u>. No commitment of public funds will be made prior to the approval of this Contract nor are any public funds committed beyond the current fiscal year. The terms of this Contract arc contingent upon sufficient appropriations being made each fiscal year by the ASB for the performance of this Contract. If sufficient appropriations are not made, this Contract shall terminate subject to the conditions subsequent concerning notice. Termination

pursuant to the terms of this Contract shall not result in any claim for payment or damages by SVTA. ASB's decision as to whether sufficient appropriations are available shall be accepted by SVTA and shall be final. SVTA HAS NO RIGHT TO COMPEL COMPONENT MEMBERS TO LEVY OR COLLECT TALXES TO MAKE ANY PAYMENTS REQUIRED HEREUNDER, OR TO EXPEND FUNDS BEYOND THE AMOUNT PROVIDED FOR IN THE THEN CURRENT FISCAL YEAR. In the event that this provision conflicts with any other provision in the Agreement, this provision shall prevail.

15. Miscellaneous Provisions.

- a. <u>Paragraph Headings</u>. The headings in this Contract are inserted for convenience and identification only and are in no way intended to describe, interpret, define or limit the scope, extent or intent of this Contract or any of the provisions of the Contract.
- b. <u>Provisions Severable</u>. Every provision of this Contract is intended to be severable. If any term or provision hereof is illegal or invalid for any reason whatsoever, such illegality or invalidity shall not affect the validity of the remainder of the Contract.
- c. <u>Rights and Remedies are Cumulative</u>. The rights and remedies provided by this Contract are cumulative and the use of any one right or remedy by any party shall not preclude nor waive its rights to use any or all other remedies. Any rights provided to the parties under this Contract are given in addition to any other rights the parties may have by law, statute, ordinance or otherwise.
- d. <u>Successor and Assigns</u>. This Contract and the terms and provisions hereof shall inure to the benefit of and be binding upon the heirs, personal representatives, successors and assigns of the parties hereto.
- e. <u>Entire Contract</u>. This Contract contains the entire agreement between the parties respecting the matters herein set forth and supersedes all prior agreements between the parties hereto respecting such matters.
- f. <u>Governing Law</u>. This Contract shall be construed in accordance with the laws of the State of Idaho.
- g. <u>Preparation of Contract</u>. No presumption shall exist in favor of or against any party to this Contract as a result of the drafting and preparation of the document.
- h. <u>No Waiver</u>. No waiver of any breach by either party of the terms of this Contract shall be deemed a waiver of any subsequent breach of the Contract.

- i. <u>Amendment</u>. No amendment of this Contract shall be effective unless the amendment is in writing, signed by each of the parties.
- j. <u>Notices</u>. Notices hereunder shall be by personal delivery or US Mail Certified/Return Receipt and shall be deemed effective upon such personal delivery or two (2) business days after mailing, whichever is later. Notices shall be provided as follows:
 - a. ASB: P.O. Box 3801, Ketchum, Idaho 83340
 - b. SVTA: P.O. Box 6316, Ketchum, Idaho 83340
- k. <u>Fiscal Year</u>. For the purpose of this Contract, the fiscal year is considered a government fiscal year between October 1 and September 30 of the following year.
- I. <u>No Third Party Beneficiaries</u>. This Agreement shall not create any rights or interest in any third parties.

IN WITNESS WHEREOF, the parties hereto have executed this Contract as of the date first set forth above.

Signatures:

| Dated: | The Sun Valley Air Services Board, An Idaho Joint Powers Authority By: Its: |
|--------|---|
| Dated: | SVTA, an Idaho Non-Profit Corporation By: Its: President |